



FOUR HOUR RMA AVAILABILITY AREA - EMEA

4-Hour On-Site RMA

For business critical hardware, F5 offers customers within 160 kilometers of an Authorized RMA Depot the option to upgrade their existing Standard, Premium or Premium Plus maintenance contract's RMA service level agreements (SLAs) to 4-Hour On-Site service in the EMEA region. Alternative options are available for Customers whose F5 products are outside the 160Km range from these addresses. For complete details of this program, please contact your F5 Professional Services contact for additional information. Please refer to the matrix below for current, authorized EMEA RMA depots.

COUNTRY		CITY	POSTAL CODE
GERMANY	BIBERWEG 12 TROISDORF - SPICH	COLOGNE	53842
GERMANY	OSTFILDERN-SCHARNHAUSEN ELLY-BEINHORN-STR. 3	STUTTGART	73760
ISRAEL	20 HARAKEVET ST PETACH TIKVA TAL SAPUNAR & YOTAM	TEL AVIV	49279
FRANCE	14-16 BLVD ARAGO BAT D SOTRALOG	PARIS	91320
SPAIN	AVIENDA DE LA SISTEMA SOLAR 17 PARQUE TECNOLOGICO SAN FE	MADRID	28830
UNITED KINGDOM	FRITZ HOUSE BLACKTHORNE RD POYLE	LONDON	SL3 ODA
UNITED KINGDOM	UNIT 11, I/O CENTRE MOOREND FARM AVENUE CABOT PARK	BRISTOL	BS11 OQL
UNITED KINGDOM	UNIT 1 TELFORD WAY, WAKEFIELD	LEEDS	WF2 OXY
IRELAND	UNIT 2, NORTH RING BUSINESS PARK SWORDS ROAD	DUBLIN	
ITALY	VICOLO PIAN DUE TORRI 54	ROME	146