



## FOUR HOUR RMA AVAILABILITY AREA

### 4-Hour On-Site RMA

For business critical hardware, F5 offers customers within 50 miles of an Authorized RMA Depot the option to upgrade their existing Standard, Premium or Premium Plus maintenance contract's RMA service level agreements (SLAs) to 4-Hour On-Site service in both Canada and the US. Alternative options are available for Customers whose F5 products are deployed more than 50 miles from these addresses. For complete details of this program, please refer to the F5 Expedited RMA Service Agreement. For detailed information on F5 product platform eligibility or if you have additional questions about this program, please contact your F5 Professional Services contact for additional information.

<b>Alabama</b>	BIRMINGHAM	256 OXMOOR COURT	BIRMINGHAM	35209
	MONTGOMERY	893 LAGOON COMMERCIAL BLVD.	MONTGOMERY	36117
	MOBILE	3229-B INTERNATIONAL DR.	MOBILE	36606
<b>Alaska</b>	ANCHORAGE	4001 W. OLD INTERNATIONAL AIRPORT ROAD	ANCHORAGE	99502
<b>Arizona</b>	TEMPE	2850 S. ROOSEVELT ST., SUITE 103	TEMPE	85282
	TUCSON	1668 S. RESEARCH LOOP, SUITE 332	TUCSON	85710
<b>Arkansas</b>	BENTONVILLE	1000 SE 5TH STREET, SUITE J	BENTONVILLE	72712
	LITTLE ROCK	8001 ASSEMBLY COURT, UNIT 72	LITTLE ROCK	72209
<b>California</b>	LOS ANGELES	16671 KNOTT AVENUE	LA MIRADA	90638
	SAN DIEGO	9464 CHESAPEAKE DR., SUITE 701	SAN DIEGO	92123
	ONTARIO	11911 LONDON ROAD, DOCK 1201	MIRA LOMA	91752
	FRESNO	3625 W. GETTYSBURG AVE.	FRESNO	93722
	BURBANK	1100 SCOTT ROAD	BURBANK	91504
	HAYWARD	2208 COMMERCE PLACE	HAYWARD	94545
	SANTA ROSA	2226 NORTHPOINT PKWY	SANTA ROSA	95407
	SACRAMENTO	4512 HARLIN DR., SUITE C	SACRAMENTO	95826
GILROY	1030 COMMERCIAL STREET, SUITE 103	SAN JOSE	95112	
<b>Colorado</b>	DENVER	12360 E. 46TH AVENUE, SUITE 700	DENVER	80239
	COLORADO SPRINGS	802 GARDEN OF GODS ROAD	COLORADO SPRINGS	80907
<b>Connecticut</b>	HARTFORD	28 BELAMOSE ROAD	ROCKY HILL	06067
<b>Delaware</b>	NEW CASTLE	245 QUIGLEY BLVD., SUITE K	NEW CASTLE	19720
<b>Florida</b>	JACKSONVILLE	8226-B PHILLIPS HIGHWAY	JACKSONVILLE	32256
	ORLANDO	9695 DELEGATES DRIVE	ORLANDO	32837
	TALLAHASSEE	2745 POWERMILL COURT, BLDG 2	TALLAHASSEE	32301
	FT. LAUDERDALE	2551 SW. 39TH STREET, SUITE 150	FT. LAUDERDALE	33312
	TAMPA	205 KELSEY LANE, SUITE D	TAMPA	33619



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<b>Georgia</b>	ATLANTA	5165 KENNEDY RD., SUITE 500	FOREST PARK	30297
	ATLANTA NE	2700 NE EXPRESSWAY, SUITES 450/BLDG B	ATLANTA	30345
	SAVANNAH	7001 CHATHAM CENTER DRIVE	SAVANNAH	31405
	MACON	750 BACONSFIELD DRIVE, SUITE 117	MACON	31201
<b>Hawaii</b>	HONOLULU	449 COOKE STREET	HONOLULU	96813
<b>Idaho</b>	BOISE	5271 N. SAWYER AVENUE	BOISE	83714
<b>Illinois</b>	CHICAGO	490 SUPREME DRIVE	BENSENVILLE	60106
	CHICAGO	328 S. JEFFERSON STREET	CHICAGO	60661
	WAUKEGAN	875 SOUTH NORTHPOINT BLVD.	WAUKEGAN	60085
	PEORIA	204 MORTON STREET	PEORIA	61603
	SPRINGFIELD	426 WEST MONROE STREET	SPRINGFIELD	62704
<b>Indiana</b>	FT. WAYNE	4521 VIRGINIA STREET	FT. WAYNE	46808
	INDIANAPOLIS	2840 FORTUNE CIRCLE, SUITE D	INDIANAPOLIS	46241
	EVANSVILLE	6131 WEDEKING AVENUE, BLDG G, STE 3	EVANSVILLE	47715
<b>Iowa</b>	DES MOINES	1734 GUTHRIE AVENUE	DES MOINES	50316
	DAVENPORT	5442 TREMONT ROAD	DAVENPORT	52807
<b>Kansas</b>	WICHITA	3801 W. JEWELL STREET	WICHITA	67213
<b>Kentucky</b>	LEXINGTON	2025 LEESTOWN ROAD, SUITE C	LEXINGTON	40511
	LOUISVILLE	2230 OUTER LOOP ROAD, BLDG 4 - DOOR 405	LOUISVILLE	40219
	CINCINNATI	2055 GLOBAL WAY, DOCK 22	HEBRON	41048
<b>Louisiana</b>	NEW ORLEANS	3918 BARRON STREET	METAIRIE	70002
	SHREVEPORT	1000 W. PROFESSIONAL DRIVE	SHREVEPORT	71105
<b>Maine</b>	PORTLAND	190 RIVERSIDE STREET	PORTLAND	04103
<b>Maryland</b>	DC METRO AREA	11860 OLD BALTIMORE PIKE	BELTSVILLE	20705
<b>Massachusetts</b>	BOSTON	203 FLANDERS ROAD	WESTBORO	01581
<b>Michigan</b>	DETROIT	38170 AMRHEIN ROAD	LIVONIA	48150
	MIDLAND	4612 JAMES SAVAGE ROAD	MIDLAND	48642
	KENTWOOD	4768 DANVERS DRIVE SE	KENTWOOD	49512
<b>Minnesota</b>	ROCHESTER	7201 22ND AVENUE , SW	ROCHESTER	55902
	MINNEAPOLIS	2001 GATEWAY BLVD.	ARDEN HILLS	55112



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<b>Mississippi</b>	PEARL	187 COUNTRY PLACE PARKWAY, SUITE A	PEARL	39208
<b>Missouri</b>	ST. LOUIS	120 MATRIX COMMONS	FENTON	63026
	KANSAS CITY	3520 ENTERPRISE DRIVE	KANSAS CITY	64129
	SPRINGFIELD	211 C SOUTH UNION	SPRINGFIELD	65802
	JEFFERSON CITY	5402 BUSINESS 50 W, SUITE 4	JEFFERSON CITY	65109
<b>Nebraska</b>	OMAHA	13418 INDUSTRIAL ROAD	OMAHA	68137
<b>Nevada</b>	LAS VEGAS	4701 CAMERON ST., SUITE M	LAS VEGAS	89103
	RENO	3795 MILL STREET	RENO	89502
<b>New Hampshire</b>	MANCHESTER	121 ZACHARY ROAD	MANCHESTER	03109
<b>New Jersey</b>	LYNDHURST	165 CHUBB AVENUE	LYNDHURST	07071
<b>New Mexico</b>	ALBUQUERQUE	4201 YALE BLVD. NE, SUITE C	ALBUQUERQUE	87107
<b>New York</b>	ELMSFORD	150 CLEARBROOK ROAD	ELMSFORD	10523
	NY MIDTOWN	160 CHARLES ST., LOWER LEVEL	NEW YORK	10014
	NY MIDTOWN	211 EAST 43RD ST., 3RD FLOOR	NEW YORK	10017
	GLENDALE	77-23 88TH STREET	GLENDALE	11385
	BETHPAGE	245 GRUMMAN ROAD WEST	BETHPAGE	11714
	POUGHKEEPSIE	641 SHEAFE RD., SUITE E	POUGHKEEPSIE	12601
	ALBANY	70 OLD KARNER ROAD	ALBANY	12205
	BINGHAMTON	245 CLINTON STREET	BINGHAMTON	13905
	SYRACUSE	6804 MANLIUS CENTER RD.	EAST SYRACUSE	13057
	ROCHESTER	1680 LYELL AVENUE	ROCHESTER	14606
	BUFFALO	60 INDUSTRIAL PARKWAY	BUFFALO	14227
NEW YORK	1735 PARK AVENUE	NEW YORK	10035	
<b>North Carolina</b>	KERNERSVILLE	1223 SOUTHPARK DR., SOUTHPARK INDUST. PKWY.	KERNERSVILLE	27284
	DURHAM	2523 SOUTH TRI-CENTER BLVD.	DURHAM	27713
	CHARLOTTE	5400H WEST WT HARRIS BLVD.	CHARLOTTE	28269
<b>Ohio</b>	COLUMBUS	6999 HUNTLEY ROAD, SUITES J,K,L	COLUMBUS	43229
	CLEVELAND	55 ANDREWS CIRCLE	BRECKSVILLE	44141
	VANDALIA	10702 MAINTENANCE ROAD	VANDALIA	45377
<b>Oklahoma</b>	OKLAHOMA CITY	4220 CHARTER AVENUE	OKLAHOMA CITY	73108
	TULSA	3725 S. 73RD EAST AVENUE	TULSA	74145
<b>Oregon</b>	PORTLAND	14160 SW 72ND AVE., BLVD. E, SUITE 150	TIGARD	97224



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<b>Pennsylvania</b>	PHILADELPHIA	550 ELMWOOD AVE.	SHARON HILL	19079
	PITTSBURGH	304 THOMSON PARK DRIVE	CRANBERRY TWP.	16066
	MOOSIC	100 ERNIE PREATE DRIVE	MOOSIC	18507
	BETHLEHEM	90 SOUTH COMMERCE WAY	BETHLEHEM	18017
	BENSALEM	1400 ADAMS ROAD, SUITE H	BENSALEM	19020
	MECHANICSBURG	180 KOST ROAD	CARLISLE	17037
<b>South Carolina</b>	GREENVILLE	1200 WOODRIF RD., SUITE B-6	GREENVILLE	29607
	COLUMBIA	917 HUGER STREET	COLUMBIA	29201
<b>Tennessee</b>	CHATTANOOGA	4295 CROMWELL ROAD, SUITE 423	CHATTANOOGA	37421
	KNOXVILLE	127 SHERLAKE LANE, SUITE A	KNOXVILLE	37922
	NASHVILLE	516 LIGON DRIVE	NASHVILLE	37204
	MEMPHIS	5950 FREEPORT AVE., SUITE 106	MEMPHIS	38141
<b>Texas</b>	DALLAS	11620 GOODNIGHT LANE, SUITE 300	DALLAS	75229
	FORT WORTH	2901 SUFFOLK DRIVE, SUITE 150	FORT WORTH	76133
	HOUSTON	6455 CLARA ROAD	HOUSTON	77041
	SAN ANTONIO	1077 CENTER PKWY SOUTH, BLDG A, SUITE 700	SAN ANTONIO	78232
	AUSTIN	1000 KRAMER LANE	AUSTIN	78758
	LUBBOCK	9606 TOHOKA HIGHWAY	LUBBOCK	79423
	EL PASO	10 LEIGH FISHER BLVD.	EL PASO	79906
<b>Utah</b>	SALT LAKE CITY	997 W. 3160 SOUTH	SALT LAKE CITY	84119
<b>Vermont</b>	WILLISTON	20 ADAMS DRIVE	WILLISTON	05495
<b>Virginia</b>	HERNDON	13878 PARK CENTER ROAD	HERNDON	20171
	VIRGINIA BEACH	1457 MILLER STORE ROAD, SUITES 106/107/108	VIRGINIA BEACH	23455
	RICHMOND	1550 E. PARHAM ROAD	RICHMOND	23228
	ROANOKE	1226-C TRAPPER CIRCLE	ROANOKE	24012
<b>Washington</b>	SPOKANE	3023 EAST TRENT STREET	SPOKANE	99202
	SEATTLE	1017 ANDOVER PARK EAST	TUKWILA	98188
<b>Wisconsin</b>	MADISON	4425 ROBERTSON ROAD	MADISON	53714
	WAUKESHA	N.22 W. 23977 RIDGEWAY PARKWAY	WAUKESHA	53188
	DE PERE	2001 LAWRENCE DRIVE	DE PERE	54115



## FOUR HOUR RMA AVAILABILITY AREA - Canada

<b>Alberta</b>	Calgary	2931 - 5Th Ave. N.E.	Calgary	T2A 6T8
	Edmonton	4920 - 89 St.	Edmonton	T6E 5K1
<b>British Columbia</b>	Vancouver	13511 Crestwood Place V6V 2E9	Vancouver	V6V 2E9
	Victoria	1803 Douglas St.	Victoria	V8T 5C3
<b>Manitoba</b>	Winnipeg	400 Ellice Ave. Main Floor	Winnipeg	R3B 3M3
<b>New Brunswick</b>	Moncton	535 Edinburgh Drive Suite 1	Moncton	E1E 4E3
<b>Newfoundland</b>	St. John's	100 New Gower St.	St. John's	A1C 6K3
<b>Novia Scotia</b>	Halifax	6th Floor - Cabot Place	Halifax	B3J 3R7
<b>Ontario</b>	Burlington & Hamiton	3375 North Service Rd	Burlington & Hamiton	L7N 3G2
	London	195 Dufferin Ave.	London	N6A 1K7
	Mississauga	3182 Orlando Drive Unit 2	Mississauga	L4V 1R5
	Ottawa	2220 Walkley Rd.	Ottawa	K1G 5L2
	Sudbury	1942 Regent St. S.	Sudbury	P3E 5V5
	Markham	4175 14TH Ave	Markham	L3R 5R5
	Waterloo & Kitchener	50 Bathurst Dr., Unit 5	Waterloo	N2V 2C5
	Windsor	2480 Ouellette Ave.	Windsor	N8X 1L4
<b>Quebec</b>	Montreal	200 Lebeau	Montreal	H4N 1R4
	Quebec City	140 Grande Allée Est	Quebec City	G1R 5N6
<b>Saskatchewan</b>	Regina	1801 Hamilton St.	Regina	S4P 4B4
	Saskatoon	415 - 51th St. Bay # 1	Saskatoon	S7K 6V4