



FOUR HOUR RMA AVAILABILITY AREA - NORTH APAC & JAPAN

4-Hour On-Site RMA

For business critical hardware, F5 offers customers within a certain radius of an Authorized RMA Depot the option to upgrade their existing Standard, Premium or Premium Plus maintenance contract's RMA service level agreements (SLAs) to 4-Hour On-Site service in the North APAC & Japan region. Alternative options are available for Customers whose F5 products are outside this range.

For complete details of this program, please contact your F5 Professional Services contact for additional information. Please refer to the matrix below for current, authorized North APAC & Japan RMA depots.

COUNTRY		CITY	POSTAL CODE
CHINA	NO. 12, 6 STREET SHUNYI AIRPORT LOGISTICS PARK, SHUNYI DISTRICT ZONE 北京市顺义区空港物流基地物流园, 六街12号	BEIJING	101300
CHINA	FLOOR 1, BULIDING B-1 HEYI NORTH YONGFA SCIENCE PARK SHAJING TOWN , BAOAN DISTRICT, GUANGDONG 深圳市宝安区沙井街道和一北方永发科技园第B-1栋一层	SHENZHEN	518000
CHINA	NO.80 FU TE ROAD NORTH WAIGAOQIAO FREE TRADE ZONE, PUDONG 上海浦东外高桥保税区富特北路80号	SHANGHAI	200131
HONG KONG	3RD FLOOR, WO KEE BUILDING 585-609 CASTLE PEAK ROAD, KWAI CHUNG NEW TERRITORIES 和記行大廈3樓, 青山公路 585 – 609 號,葵涌, 新界	HONG KONG	-
JAPAN	SENKO KEIHIN PD CENTER 2-1-1 HEIWAJIMA, OTA-KU, TOKYO 東京都大田区平和島2-1-1センコー京浜PDセンター	TOKYO	143-0006



FOUR HOUR RMA AVAILABILITY AREA - NORTH APAC & JAPAN

4-Hour On-Site RMA

COUNTRY		CITY	POSTAL CODE
JAPAN	3-2-11 YAKENO, TSURUMI-KU OSAKA-CITY, OSAKA 大阪府大阪市鶴見区焼野3-2-11	OSAKA	538-0037
JAPAN	1-1-279 IBUKA-CHO, NAKAMURA-KU NAGOYA-CITY, AICHI 愛知県名古屋市中村区井深町1-1-279	NAGOYA	453-0012
JAPAN	422-1 SHUTSUSAKU-CHO TAKAMATSU-CITY, KAGAWA 香川県高松市出作町422-1	TAKAMATSU	761-8077
JAPAN	158-1 HIRAMATSU-MACHI HAKUSAN-CITY, ISHIKAWA 石川県白山市平松町158-1	HAKUSAN	924-0841