
Table of Contents

Preface

PREFACE INTRODUCTION	1
MODULE OBJECTIVES	1
OVERVIEW	2
F5 PRODUCTS.....	3
BIG-IP - TRAFFIC MANAGEMENT.....	3
BIG-IP® LOCAL TRAFFIC MANAGER (LTM).....	3
BIG-IP® GLOBAL TRAFFIC MANAGER (GTM)	3
BIG-IP® LINK CONTROLLER (LC).....	3
BIG-IP® ENTERPRISE MANAGER (EM).....	3
FIREPASS®	4
<i>SSL VPN Remote Access</i>	4
BIG-IP® APPLICATION SECURITY MANAGER (ASM).....	4
<i>Application Firewall</i>	4
WANJET™	4
<i>Application Delivery</i>	4
BIG-IP WEB ACCELERATOR™ (WA).....	5
<i>Application Optimization</i>	5
F5 ACOPIA DATA SOLUTIONS ARX	5
<i>Intelligent File Virtualization</i>	5
ICONTROL® SDK	5
<i>Software Development Kit</i>	5

Introduction to ARX

INTRODUCTION TO ARX	1
COURSE OBJECTIVES	1
COURSE OVERVIEW.....	2
PREREQUISITES	2
COURSE AGENDA	3

CLASSROOM FACILITIES	4
ARX SWITCHES	5
BACK-END	5
FRONT-END	6
PROXY	6
DYNAMIC NETWORK ATTACHED STORAGE (DNAS)	7
<i>Metadata</i>	7
<i>Metadata</i>	7
POLICY INTRODUCTION	7
RESILIENT OVERLAY NETWORK (RON)	8
ARX REFERENCE MAP	9
LEARNING CHECK	10

ARX Architecture

ARX ARCHITECTURE INTRODUCTION	1
MODULE OBJECTIVES	1
COMMON HARDWARE DESIGN	2
CORE FUNCTIONALITY	3
CORE MODULES	4
ARX®6000	4
<i>System Control Module (SCM)</i>	4
<i>Adaptive Service Module (ASM)</i>	5
Metadata.....	6
<i>Network Services Module (NSM)</i>	7
ARX®4000, ARX®1000 AND ARX®500	10
<i>Application Control Module (ACM)</i>	10
ARX®4000	11
ARX®1000	11
ARX®500	12
HARDWARE FEATURES	13
ARX®500	13
<i>Specifications</i>	13
Chassis.....	13
Processors.....	13

Memory	13
Network Connectivity	13
Disk Subsystem	13
Power Subsystem.....	13
ARX®500 Front View.....	14
ARX®500 Back View.....	14
ARX®500 Architecture	14
ARX®1000	14
<i>Specifications</i>	14
Chassis.....	14
Processors	14
Memory	15
Network Connectivity	15
Disk Subsystem	15
Power Subsystem.....	15
ARX®1000 Front View.....	15
ARX®1000 Back View.....	16
ARX®1000 Architecture	16
ARX®4000	16
<i>Specifications</i>	16
Chassis.....	16
Processors	16
Memory	16
Network Connectivity	17
Front panel LEDs	17
Disks	17
Power Subsystem.....	17
ARX®4000 Front View.....	17
Front Bezel Removed.....	18
ARX®4000 Back View.....	18
ARX®6000	18
<i>Specifications</i>	18
Chassis.....	18
Modules	19
Power Subsystem.....	19
Fan tray	19
SCSI Disk Subsystem.....	20
<i>Service Modules</i>	20
SCM	20
NSM	20
ASM.....	20
ARX®6000 Front View.....	21
ARX®6000 Architecture	21
SOFTWARE DESIGN	22
LEARNING CHECK	23

Infrastructure Planning

- INFRASTRUCTURE PLANNING INTRODUCTION..... 1**
- MODULE OBJECTIVES 1**
- INITIAL PLANNING..... 2**
- IP ALLOCATION 2**
- BACK-END ADDRESSING 2**
- FRONT-END ADDRESSING..... 2**
- MANAGEMENT ADDRESSING 2**
- OUT OF BAND (OOB) MANAGEMENT 3**
- IN BAND MANAGEMENT 3**
- PROXY IP ADDRESSES..... 3**
 - ARX®6000.....4*
 - ARX®1000.....4*
- DNS REGISTRATION..... 4**
- FTP OR TFTP SERVER 4**
- SITE PREPARATION 5**
- NAMESPACE 5**
- MANAGED VOLUMES..... 6**
- CHASSIS MAXIMUMS 6**
 - Namespaces and Volumes6*
 - Managed-Volume Shares.....6*
 - Total Files Supported.....7*
- MULTIPROTOCOL NAMESPACE..... 7**
- NFS SYSTEMS 7**
- CIFS SYSTEMS..... 8**
- TOPOLOGIES 8**
 - One-Armed Proxy8*
 - One-Armed 8*
 - One-Armed Channel 9*
 - Multiple Subnets10*
 - Dual VLAN 10*
- VLANS.....11**
 - Interface Settings11*
- MANAGEMENT12**

NETWORK TIME PROTOCOL (NTP) SERVER	12
SIMPLE NETWORK MANAGEMENT PROTOCOL	13
DNS CLIENT SETUP	13
INITIAL ARX CONFIGURATION	14
CONFIGURATION WIZARD.....	14
<i>OOB Management</i>	<i>14</i>
<i>Switch Replacement.....</i>	<i>14</i>
<i>Crypto-Officer.....</i>	<i>15</i>
Master Key.....	15
LEARNING CHECK	16

Software and Initial Setup

SOFTWARE AND INITIAL SETUP INTRODUCTION	1
MODULE OBJECTIVES	1
DMOS	2
CONFIGURATION PHASES.....	2
<i>Initial Interview</i>	<i>2</i>
<i>Network Configuration.....</i>	<i>2</i>
<i>Storage Configuration.....</i>	<i>2</i>
ACCESSING THE ARX.....	3
INTEROPERABILITY.....	3
GUI	3
COMMAND-LINE	4
<i>Exec Mode</i>	<i>4</i>
<i>Priv-exec Mode.....</i>	<i>5</i>
Local (Cfg mode)	5
Global (Gbl mode).....	5
<i>Prompt Position.....</i>	<i>6</i>
<i>Keystroke Shortcuts.....</i>	<i>6</i>
<i>Fundamental Commands</i>	<i>6</i>
<i>Common commands</i>	<i>7</i>
<i>Show Export</i>	<i>8</i>
<i>Login Banner</i>	<i>8</i>
<i>Default System Reports.....</i>	<i>8</i>
DMOS RELEASE MANAGEMENT.....	9
UPGRADES	9
DATA MANAGER (DM)	12

MINIMUM REQUIREMENTS	12
NETWORK REQUIREMENTS	13
INSTALLER	13
CORE FUNCTIONS	14
<i>File Server Discovery</i>	14
File Server Summary	14
Exporting Information	15
Importing Information	15
Rediscovery	15
<i>ARX Configuration File Generation</i>	16
Simple Virtualization	16
File Server Migration.....	16
Configuration Summary	17
Create ARX Configuration Wizard	17
Scripts	17
Generating Scripts.....	18
Configuration Phases	19
<i>Inventory</i>	21
<i>Inventory Reports</i>	22
Reports.....	22
Report Templates.....	23
LEARNING CHECK	24

DNAS Configuration

DNAS CONFIGURATION	1
MODULE OBJECTIVES	1
DNAS OVERVIEW	2
DNAS FEATURES	2
NON-DNAS FEATURES	3
GLOBAL CONFIGURATION ORDER	4
EXTERNAL FILER	5
<i>Show Export</i>	6
NAMESPACE	7
<i>Protocols</i>	8
Character Encoding.....	8
<i>Authentication Overview</i>	9
<i>Virtual Volumes</i>	9
Volume Sizing.....	11
<i>Virtual Processing Units (VPU) Assignment</i>	12
VPU Credits	13

<i>Managed Volume Setup</i>	16
Metadata	16
<i>Shares</i>	22
Share Level Permissions and ACLs	24
<i>Enable Volume</i>	26
<i>Import Process</i>	26
Modify and No Modify	26
Import Reports and Logging.....	28
Share Level Import Settings	29
GLOBAL SERVER SETUP	30
<i>ARX Default File Placement Behavior</i>	31
<i>Service Setup</i>	32
AUTHENTICATION	35
NFS	35
<i>Mount Security and Access Lists</i>	35
Permissions	37
Behavior During Import	37
<i>NIS Setup</i>	38
CIFS AUTHENTICATION.....	42
<i>Proxy User Setup</i>	43
<i>NTLM Demo Map</i>	44
<i>NTLM Authentication Server</i>	45
<i>WINS</i>	45
<i>Acopia Secure Agent (ASA)</i>	46
<i>Active Directory</i>	48
<i>Active Directory Forest-to-Forest Trust</i>	51
<i>CIFS Domain Controller Communication</i>	52
<i>ARX to CIFS Access</i>	53
Add to Backup Operators.....	54
Local Groups	54
<i>CIFS Share Preservation</i>	54
CIFS Share Level ACL Enforcement.....	56
Support Filer Subshares	57
MMC Browsing for CIFS Namespaces	60
NAMESPACE AGGREGATION VERIFICATION.....	64
TOOLS AND UTILITIES.....	65
NAMESPACE CHECK (NSCK) UTILITY.....	65
<i>NSCK Rebuild</i>	67
<i>NSCK Destage</i>	67
<i>NSCK Sync Files</i>	68
<i>Auto Sync</i>	68
<i>File Location Reports (metadata-only)</i>	69

<i>Viewing NSCK Status</i>	71
<i>Metadata Inconsistency Report</i>	74
<i>Metadata Migration</i>	76
<i>Find File Utility</i>	77
LEARNING CHECK	78

Policy Technologies

POLICY TECHNOLOGIES INTRODUCTION	1
MODULE OBJECTIVES	1
POLICY CONCEPTS	2
OVERVIEW	2
<i>Tree-walk</i>	3
<i>Inline Policy</i>	3
MIGRATIONS	4
FILE PLACEMENT	5
LOAD BALANCING POLICIES	6
POLICY ALGORITHMS	8
<i>Capacity Based</i>	8
<i>Round Robin</i>	8
<i>Ratio</i>	9
<i>Latency Based</i>	9
AUTO MIGRATE	9
CONSTRAINING NEW FILES	10
CONSTRAINING NEW DIRECTORIES	10
FILE PLACEMENT BY NAME	11
FILESETS	11
UNIONS AND INTERSECTIONS	12
<i>Unions</i>	13
<i>Intersections</i>	13
PLACEMENT RULES	13
ENABLING RULES	13
FILE PLACEMENT BY AGE	13
SIMPLE-AGE-FILESET	15
PLACEMENT RULES	15
PLACEMENT SCHEDULE	16

BEHAVIOR VERIFICATION	16
MIGRATION TYPES	16
ONE FOR ONE	16
FAN IN	18
FAN OUT	19
FAN IN DATA MIGRATION VIA GUI	20
FAN OUT DATA MIGRATION VIA GUI	20
CIFS SID/ LOCAL GROUP TRANSLATION	20
<i>Ignore SID Errors</i>	<i>21</i>
RETAIN FILES	21
MIGRATION LIMITS	22
POLICY EVALUATION ORDER	22
MONITORING MIGRATION PROGRESS	22
STORAGE REMOVAL PROCESS	23
<i>Reports</i>	<i>23</i>
<i>Automated Removal</i>	<i>23</i>
MIGRATION ERRORS	23
<i>Determining Errors</i>	<i>24</i>
ATTEMPTS	24
DELAY	24
<i>Retry Delay</i>	<i>25</i>
MANUALLY CLOSING OPEN CIFS FILES	25
AUTOMATICALLY CLOSING OPEN CIFS	25
MIGRATION VERIFICATION.....	26
LEARNING CHECK	28

Redundancy

REDUNDANCY INTRODUCTION	1
MODULE OBJECTIVES	1
OVERVIEW	2
FEATURES	2
INTRA-CHASSIS REDUNDANCY.....	2

NSM PROCESSOR REDUNDANCY	3
SERVICE MANAGER	5
BATTERY BACKED NVRAM	5
CRITICAL SERVICES	6
REQUIREMENTS	8
HARDWARE	8
MASTER KEY	8
IN-BAND VLAN(S)	9
CHASSIS INTERCONNECT (REDUNDANCY PROTOCOL)	9
ARX®500 NETWORKING DIFFERENCES	10
RENDEZVOUS.....	11
IP ADDRESSING AND ROUTING.....	11
QUORUM DISK.....	12
SITE QUORUM MANAGER (SQM)	13
<i>VIP</i>	<i>16</i>
<i>NFS Clients.....</i>	<i>16</i>
<i>CIFS Clients</i>	<i>17</i>
LEARNING CHECK	18

Troubleshooting and Support

TROUBLESHOOTING AND SUPPORT INTRODUCTION	1
MODULE OBJECTIVES	1
TROUBLESHOOTING TOOLS.....	2
SHOW HEALTH	2
SYSLOG	2
<i>Sending logs to an external server</i>	<i>2</i>
<i>Sending logs from a VLAN interface.....</i>	<i>3</i>
<i>Showing all logging destinations</i>	<i>3</i>
VIEWING RUNNING PROCESSES	3
DIAGNOSTIC COLLECTION	4
SERIAL NUMBER LOCATION.....	4
TECHNICAL SUPPORT SERVICES	5
WEB SUPPORT PORTAL	5

ASKF5 KNOWLEDGE BASE	6
SUPPORT ENGAGEMENT PREPARATION	7
<i>Information Requested.....</i>	<i>7</i>
NETWORK SUPPORT CENTERS	7
<i>Support Transition Comparison.....</i>	<i>8</i>
DEVCENTRAL.....	9
LICENSING TOOLS.....	9
GUIDELINES AND POLICIES	9
PROFESSIONAL SERVICES	9
DESIGN AND PLANNING SERVICES.....	9
INSTALLATION SERVICES	9
OPTIMIZATION SERVICES	10
APPLICATION DEPLOYMENT SERVICES.....	10
UPGRADE AND MIGRATION SERVICES	10
DESIGN REVIEW AND VERIFICATION SERVICES.....	10
CUSTOM SCRIPTING AND MONITOR DEVELOPMENT	10
GLOBAL TRAINING SERVICES	10
KEY FEATURES.....	11
LEARNING CHECK	12

Glossary

A.....	1
B.....	2
C.....	2
D.....	2
E.....	3
F.....	3
G	4
H.....	5
I.....	5
K.....	5
L	6

M	6
N	7
O	8
P	8
Q	9
R	9
S	10
T	11
V	11
W	11

Appendix A - Learning Check Answer Key