



## Product Upgrade and Migration

# Advance Your Business by Upgrading Your Technology

No matter where you are in your upgrade lifecycle, F5® Professional Services can plan and implement your entire migration strategy, from start to finish. An F5 consultant will help you define the most efficient migration process and ensure that it is aligned with your business goals. Your consultant will also manage the deployment and educate your team on how best to support the right solution for your unique environment.

F5 Product Upgrade and Migration Services include software and hardware upgrades and migrations as well as the translation of your existing policy implementations to the latest software policy configurations.

### Key benefits

#### Achieve better results with planning

Take advantage of an F5 consultant assessment and whiteboard session before the upgrade or migration to create a solid foundation for success.

#### Gain more value

Improve ROI. Eliminate costly configuration errors and logistical difficulties and learn about new features applicable to your deployment.

#### Simplify support

Implement F5 and industry-standard recommendations to ease ongoing operations and support.

#### Prepare your staff

Your F5 consultant will demonstrate administrative operations and troubleshooting and deliver critical product expertise to your staff so they can effectively support your F5 solution.

## F5 Product Upgrade and Migration Services Features

F5 Product Upgrade and Migration Services are specifically designed to address your unique requirements, which may include the following key migration services features.

### Pre-migration assessment

Talk with your F5 consultant before the transition begins. In an assessment conference call, your consultant will review your technical requirements with you and make sure the scope of the project is understood and agreed upon by both parties. The assessment will include a review of a pre-transition configuration.

### Whiteboard session

Brainstorm with your F5 consultant in a whiteboard session focusing on F5 technology and your applications, including feature selection and deployment-specific design review as it applies to your network and application environment.

### Custom configuration

Receive onsite conversion of your existing configuration to an upgraded software version syntax or configuration of new hardware to meet your specific functional requirements.

### Knowledge transfer

Work shoulder-to-shoulder with your consultant during the transition process. Your staff will learn about solution features, configuration steps, and tasks critical to your migration.

### Post-migration verification

Receive onsite assistance for any post-migration issues or concerns. Services include guidance on performance tuning and using additional features in the upgraded platform.

## More Information

Extensive performance tuning and comprehensive product training are outside of the scope of this offering but are available through other F5 Professional Services offerings.

To learn more about Upgrade and Migration Services, contact [consulting@F5.com](mailto:consulting@F5.com).

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