# **Enhancing Exchange Mobile Device** Security with the F5 BIG-IP Platform

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# Introduction

As the use of mobile devices in the workplace continues to grow, the risk to corporate assets, and the need to mitigate these risks, increases as well. For many organizations, providing remote mobile device access to corporate assets such as Microsoft Exchange is not just a luxury but also a business requirement. Therefore administrators must find ways to balance the requirements of a mobile workforce with the need to secure corporate assets. Fortunately, F5<sup>®</sup> BIG-IP<sup>®</sup> Application Delivery Controllers (ADCs) can help.

This document provides guidance for utilizing BIG-IP® Access Policy Manager® (APM) and BIG-IP® Application Security Manager<sup>™</sup> (ASM) to significantly enhance Exchange 2010 mobile device security.

## DISCLAIMER AND ASSUMPTIONS

While this guidance presents functional and tested solutions for securing mobile devices in an Exchange 2010 environment, it by no means represents the entirety of options available. One of the greatest strengths of the BIG-IP product line (including BIG-IP LTM, APM, ASM, and more) is its flexibility. The primary goal of this technical brief is to not only provide practical guidance but also to illustrate the power and flexibility of BIG-IP products. The reader is assumed to have general administrative knowledge of BIG-IP® Local Traffic Manager™ (LTM) and familiarity with BIG-IP APM and ASM modules.

The following BIG-IP products and software were utilized for purposes of configuration and testing of guidance presented in this brief.

| Product versions                          |                         |
|---|-------------------------|
| BIG-IP Local Traffic Manager (LTM)        | Versions 11.1 and 11.2  |
| BIG-IP Access Policy Manager (APM)        | Versions 11.1 and 11.2  |
| BIG-IP Application Security Manager (ASM) | Versions 11.1 and 11.2  |
| Apple iPhone 4 and 4S                     | iOS version 5.1.1       |
| Windows Phone 7 - Dell Venue Pro          | OS version 7.0.7392.212 |

**Additional Documentation** 

- Microsoft Exchange Server 2010 (BIG-IP v11: LTM, APM, Edge Gateway™) deployment guide: • http://www.f5.com/pdf/deployment-guides/microsoft-exchange2010-iapp-dg.pdf
- BIG-IP Product Family Overview: <u>http://www.f5.com/products/big-ip/</u> •

# **BIG-IP Access Policy Manager and ActiveSync**

The client access server role (CAS) functions as the access point for all client traffic (including mobile devices), in Exchange 2010. More specifically, a majority of mobile devices make use of Exchange ActiveSync to access mailbox information. Allowing access into the corporate environment from mobile devices that can be easily compromised poses a significant risk. Therefore, deploying a multifactor solution that authenticates and authorizes not only the user but the device as well is crucial.

Working hand-in-hand with the reverse-proxy functionality of BIG-IP LTM, the BIG-IP APM module resides on the BIG-IP system and provides secure pre-authentication (including end-point inspection) to business-critical applications. Traffic management decisions can be made and enforced at the network perimeter on a group or individual basis. The following section utilizes the BIG-IP APM module to provide access based on username and password, device ID, and client certificates, while still allowing for the use of built-in Exchange security functionality such as ActiveSync policies and remote device wipe.

## Username and Password Authentication—"Something You Know"

#### **Exchange 2010 CAS Configuration**

To facilitate SSL offloading to the BIG-IP system (as well as pre-authentication), the Exchange ActiveSync configuration and policy utilizes the default settings.



#### **Initial iApps Configuration**

Successfully configuring and deploying BIG-IP APM starts with the F5 iApps<sup>™</sup>. First made available with version 11.0, iApps (<u>http://www.f5.com/pdf/white-papers/f5-iapp-wp.pdf</u>) provide an efficient and user-friendly means to quickly deploy business-critical applications onto the network.

Illustrated below, as a starting point of this guidance, the Exchange environment will be deployed via the Exchange 2010 iApp. Utilizing a menu-drive configuration screen, the base iApp configures access to the Exchange 2010 CAS

environment, including access to Exchange ActiveSync.

| Main Help About                    | IApp 33 Application Services 33  | F5Demo  | Tell us about which services you are deploying                            |   |  |
|------------------------------------|--|---|---|---|--|
| Statistics                         | ¢r - Properties Reco   | nfigure Components Analytics 🗵  | Would you like to customize your<br>server pool settings?                 | Use settings recommended by F5  |  |
| Application Services  Templates    | Template Selection: Basic  | F5Demo      F5Demo      F5Demo      Change      C | What IP address do you want to<br>use for your BIG-IP virtual<br>servers? | 10.23.0.3   |  |
| Wizards                            |  | nge 2010 Client Access template<br>Use this template to configure availability, optimizations, encryption, and remote acce  | Are you deploying OWA (includes ECP)?                                     | Yes 💌   |  |
| Application Security               | Introduction   | HTTP-based Client Access services, as well as MAPI (RPC Client Access), IMAP4IM/<br>You may decrypt secure HTTPS, POP3S, and IMAP4S on this BIG-IP system and optic   | What is the URI for reaching<br>OWA?                                      | http(s):// <fqdn> /owa/</fqdn>  |  |
| Protocol Security                  |  | When used with the BIG-IP Access Policy Manager (APM) module, this template supp<br>system as LTM, or using a BIG-IP Edge Gateway to forward traffic to BIG-IP LTM on a<br>If you are deploying the Edge Gateway and LTM on separate BIG-IP systems, run this   | Are you deploying Outlook<br>Anywhere? (includes EWS and                  | Yes 💌   |  |
| Access Policy<br>Device Management | Check for updates<br>Prerequisites   | Ensure you are using the most recent template before continuing. This template was<br>if you plan on using this template to configure the BIG-IP system for processing encry<br>not a part of this template; see Local Traffic >> SSL Certificate List.   | OAB)<br>Important   | To prevent internal users from receiving a password prompt, your internal DNS   |  |
| Network                            | Analytics<br>Do you want to enable Analytics<br>so that you can view application   | No.   |   | You must enable Outlook Anywhere on each of your Exchange Client Access Se<br>Exchange Client Access Servers.                                 |  |
| System                             | statistics?  |   | Are you deploying ActiveSync?   | Yes 📼   |  |
|                                    | Which scenario describes how<br>you will use the BIG-IP in your<br>CAS deployment? | LTM will load balance and optimize CAS traffic  | Are you deploying Autodiscover?   | Yes 💌   |  |
|                                    | Scenario explanation   | LTM will load balance and optimize CAS traffic.   | Critical  | To deploy Autodiscover, you must either create an 'SRV' record in DNS or create<br>Steps at the bottom of this template for more information. |  |

BIG-IP APM configuration is performed via the iApp.



A completed deployment is illustrated below.

| Loc  | al Traffic | » Virtual Se | rvers : Virtual Server | List |
|------|------------|--------------|------------------------|------|
|      | ✓ Virtual  | Server List  |                        |      |
|      |            |              |                        |      |
| *    |            |              | Search                 |      |
|      | Statu:     | A Name       |                        |      |
|      |            | F5Demo_      | combined_http          |      |
|      | 0          | F5Demo_      | combined_https         |      |
|      | 0          | F5Demo_      | rpc                    |      |
|      | 0          | F5Demo_      | rpc_wildcard           |      |
| Enal | ble Disab  | le Delete    |                        |      |

| Local Traffic IN Virtual Server | rs : Virtual Server List » F5Demo_combined_https   |  |  |
|---------------------------------|--|--|--|
|                                 | purces Statistics 🗵  |  |  |
|                                 | _  |  |  |
| General Properties              |  |  |  |
| Name                            | F5Demo_combined_https  |  |  |
| Application                     | F5Demo   |  |  |
| Partition / Path                | Common/F5Demo.app  |  |  |
| Description                     |  |  |  |
| Туре                            | Standard   |  |  |
| Destination                     | Type: Vetwork Address: 10.23.0.3   |  |  |
| Service Port                    | 443 HTTPS 💌  |  |  |
| Availability                    | •  |  |  |
| State                           | Enabled 💌  |  |  |
| Configuration: Basic 💌          |  |  |  |
| Protocol                        | TCP 💌  |  |  |
| OneConnect Profile              | F5Demo_oneconnect  |  |  |
| NTLM Conn Pool                  | ntim   |  |  |
| HTTP Profile                    | F5Demo_rewrite_all_http_profile  |  |  |
| HTTP Compression Profile        | F5Demo_wan-optimized-compression_profile   |  |  |
| Web Acceleration Profile        | F5Demo_caching_profile   |  |  |
| FTP Profile                     | None   |  |  |
|                                 | Selected Available   |  |  |
| SSL Profile (Client)            | /Common //Common ▲<br>F5Demo_SAN €<br>≫ F5Demo_wildcard<br>FMDEMO_wildcard<br>adfsadatum_ssl_profile ▼ |  |  |
|                                 | Selected Available   |  |  |
|                                 | Common<br>serverssl  |  |  |
| SSL Profile (Server)            | serversal<br>wom-default-serverssl   |  |  |
| SMTP Profile                    | None   |  |  |
| VLAN and Tunnel Traffic         | All VLANs and Tunnels  |  |  |
| SNAT Pool                       | None   |  |  |
| Access Policy                   |  |  |  |
| Access Profile                  | F5Demo_apm_access  |  |  |
| Connectivity Profile            | None   |  |  |
| Rewrite Profile                 | None   |  |  |
| Citrix Support                  | Enabled  |  |  |
| OAM Support                     | Enabled  |  |  |
| Update Delete                   |  |  |  |

This basic configuration of the BIG-IP system provides advanced traffic management and optimization functionality including load balancing, compression, caching, and session persistence. In addition, pre-authentication is provided for all web-based traffic, including traffic from Outlook Web Access, Outlook Anywhere, and Exchange ActiveSync. Credentials (username and password) are requested by and delivered to the BIG-IP system, which in turn authenticates the user against Active Directory. Only properly authenticated users are allowed access into the organization's internal environment.

## Device ID Validation—"Something You Have"

To further enhance the security posture, many organizations wish to restrict access to corporate email from only pre-approved mobile devices. These approved devices may be assigned to a specific user or may be included in a pool of devices that can be provided to users on an as-needed basis.

Utilizing the flexibility of BIG-IP APM and the unique device IDs associated with mobile devices, the previously configured Exchange deployment can be easily modified to enforce access based on both username and password, as well as the physical device.

#### **Modifying the iApp-Created Deployment**

Before modifying the BIG-IP configuration, the iApp-created configuration needs to be set to allow for non-iApp updates. This is done by modifying the properties of the specific application service (see below).

| iApp » Application Services » F5Demo |             |                  |                |  |
|--------------------------------------|-------------|------------------|----------------|--|
| 🚓 👻 Properties                       | Reconfigure | Components       | Analytics      |  |
| Application Service: Adva            | nced        |                  |                |  |
| Application Service                  | F5Demo      |                  |                |  |
| Partition / Path                     | Common/F    | 5Demo.app        |                |  |
| Description                          |             |                  |                |  |
| Template                             | f5.microsof | t_exchange_2010_ | cas.2012_04_06 |  |
| Strict Updates                       | (recomn     | nended)          |                |  |
| Update Delete                        |             |                  |                |  |

#### Device Validation Method 1—"Organization Device Pool"

The BIG-IP system can be configured to use a pool of approved devices in the authentication process. Only authenticated users with approved devices (devices that are included in the shared pool) will be granted mobile access to the Exchange environment. This method utilizes centralized pool of acceptable devices and allows administrators the flexibility to "check out" devices to individual end-users on an as-needed basis.

The following steps are performed on the current BIG-IP deployment.

1. Create a Data Group List that includes all relevant device IDs.

| Ma                    | ain Help             | About | Local Traffic » iRules | Data Group List » devices               |
|-----------------------|----------------------|-------|------------------------|---|
| <u></u>               | Statistics           |       | 🚓 🚽 Properties         |   |
|                       | Арр                  |       | General Properties     |   |
| ۱ 🖹                   | Wizards              |       | Name                   | devices                                 |
| <b>R</b> - <b>R</b> . | Local Traffic        |       | Partition / Path       | Common                                  |
|                       | Local Framic         |       | Туре                   | String                                  |
|                       | Network Map          |       | Records                |   |
|                       | Virtual Servers      | ÷     |                        |   |
|                       | Profiles             | ÷     |                        | String:                                 |
|                       | iRules               | ÷     |                        | Value:<br>Add                           |
|                       | Pools                | ÷.    |                        | APPLC8PHLCK1DTF9 := APPLC8PHLCK1DTF9    |
|                       | Nodes                | Þ     |                        | F8FFC46BE402EA48B089D4A854B936D5 := F8F |
|                       | Monitors             | ÷     | String Records         |   |
|                       | Traffic Class        | ÷     |                        |   |
|                       | SNATs                | ÷     |                        |   |
|                       | SSL Certificate List | (+ (+ |                        |   |
|                       | DNS Express Zone     | s →   |                        | Edit Delete                             |
| , (j)                 | DNS Express Zone     | s →   | Update Delete          | Edit Delete                             |

As an alternative to entering device IDs into the BIG-IP web GUI, reference an external file using the iFile capability of the BIG-IP system. Details are provided on DevCentral<sup>™</sup> website:

https://devcentral.f5.com/Tutorials/TechTips/tabid/63/articleType/ArticleView/articleId/1086514/v111ndashExter nal-File-Access-from-iRules-via-iFiles.aspx 2. The existing access policy is utilized.



3. An F5 iRule<sup>®</sup> is created and associated with the Exchange HTTPS virtual server. The iRule compares the device ID of the client connection (contained in the HTTP query) with the device IDs stored in the previously created Data Group List. If the device ID is not in the list of acceptable devices, the session is terminated and access is denied.



| Local   | Traffic » Virtual Se | ervers                                    | : Virtual Serv | er List » F5De | emo_combined_https |  |
|---|----------------------|---|----------------|----------------|--------------------|--|
| <b>*</b> -                                    |                      | Resources                                 |                |                |                    |  |
|   |                      |   |                |                |                    |  |
| Load B  | alancing             |   |                |                |                    |  |
| Defau   | lt Pool              |   | None           |                | •                  |  |
| Default Persistence Profile                   |                      | F5Demo_c                                  | ookie_persiste | ence_profile   | •                  |  |
| Fallback Persistence Profile                  |                      | F5Demo_source_address_persistence_profile |                |                |                    |  |
| Update  |                      |   |                |                |                    |  |
| iRules  |                      |   |                |                |                    |  |
| Name  |                      |   |                |                |                    |  |
| F5Der   | no_owa_append_iF     | Rule                                      |                |                |                    |  |
| ActiveSync_MultiDeviceAuth                    |                      |   |                |                |                    |  |
| F5Demo_APM_ExchangeSupport_OA_BasicAuth_iRule |                      |   |                |                |                    |  |
| F5Demo_combined_vs_persist_iRule              |                      |   |                |                |                    |  |
| F5Demo_select_sso_iRule                       |                      |   |                |                |                    |  |
| F5Demo_Logout                                 |                      |   |                |                |                    |  |

**A note on Base64 encoding:** The method and extent to which different mobile OS vendors (for example Apple iOS, Android, and Windows Phone) access ActiveSync may differ. Some devices, such as Windows Phone 7, use Base64 encoding, which must be decoded to identify the device ID. The iRule referenced above will determine if the HTTP query is encoded and decoded as needed.

#### Device Validation Method 2—"Individual User/Device Validation"

While not as straightforward as the previous example, the BIG-IP APM can be used to query user attributes in Active Directory. To facilitate user-to-device mapping for access security, the Exchange 2010 custom attributes can be utilized to store acceptable device IDs on a per-user basis. Subsequently, during the authentication process, BIG-IP APM can query these user attributes to enforce mobile device access.

The following steps are performed on the existing Exchange 2010/BIG-IP deployment.

1. The custom attributes of the user mailbox are populated with acceptable device ID(s) for the specific user. For purposes of the following example, three devices may be assigned to a particular mailbox. Device IDs can be stored in "Custom attribute" 1, 2, and 3.

| 👫 Mailbox - Entire F  | Forest  | Eustom Attributes   | × |
|---|---|---|---|
| Y Create Filter   |   | Custom attribute 1: APPLC8RG27E00DP7  |   |
| Ceake Riker<br>Dipplay Name +<br>APPSUser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratuser<br>Aphratus | xuse Organizational unit föder<br>Last logged on by: F5DE<br>Total item:: 30<br>Malbox database: Malb<br>Archive database: Malb<br>Archive database: Malb<br>Archive database: Malb | Custom attribute 12 Custom attribute 33 Custom attribute 44 Custom attribute 45 Custom attribute 45 Custom attribute 75 Custom attribute 75 Custom attribute 10 Custom attribute 11 Custom attribute 12 Custom attribute 12 Custom attribute 13 Custom attribute 14 Custom attribute 15 Custo |   |
|   | Hide from Exchange add     View and modify custom attri   | tributes:   |   |
|   | <u>ОК</u>   | Cancel Apply Help   |   |

2. The existing BIG-IP APM access policy is modified. An empty element is configured to determine that the current session is ActiveSync.

| Access Policy: /Common/F5Demo_apm_access Edit Endings (Endings: Allow, Deny [default])  |
|---|
| Start Alback + Locon Page Alback + Abut Alback + ActiveSync + DeviceD Cut + Alback + ActiveSync Call Alback + ActiveSync Call Alback + ActiveSync Call Alback + ActiveSync Call Alback + Alback + Alback + Alback + ActiveSync Call Alback + |
| Add New Macro   |
| Arrent Macro: DeviceID Rename Edit Terminals: Out [default])  |
| ) In  |

| Properties Branch Rules   |                                |
|---|--------------------------------|
| Add Branch Rule   | Insert Before: 1: ActiveSync 💌 |
|   |                                |
| Name: ActiveSync  | ×                              |
| Expression: expr { [mcget {session.user.microsoft-activesync}] == "1"} char | nge                            |
| Name; fallback  |                                |
|   |                                |

3. If the session is ActiveSync, a macro is utilized that performs an AD Query of the user's attributes, and captures the Device IDs as session variables.

| Access Policy: /Common/F5Demo_apm_access Edit Endings (Endings: Allow, Deny [default]) |                        |
|--|------------------------|
| Start     falback     +  | Allow<br>Allow<br>Deny |
| Edit Terminals (Terminals Out [default])   |                        |
| In falback + AD Query falback + Variable Assign falback + Que                          |                        |
| Properties Branch Rules  |                        |
| Name: AD Query   |                        |
| Active Directory   |                        |
| Type Query 👻   |                        |
| Server /Common/F5Demo_apm_aaa 🔻  |                        |
| SearchFilter \$\$AMAccountName=%(session.sso.token.last.username)                      |                        |
| Fetch Primary Group Disabled 🔻   |                        |
| Fetch Nested Groups Disabled 💌   |                        |
| Prompt user to change password none  |                        |
| Properties Branch Rules Name: Variable Assign  |                        |
| Variable Assign  |                        |
| Add new entry Insert Before: 1   |                        |
| Assignment   |                        |
| 1 session.user.deviceid3 = AD attribute name extensionAttribute3 change                |                        |
| 2 session.user.deviceid2 = AD attribute name extensionAttribute2 <u>change</u>         |                        |
| 3 session.user.deviceid1 = AD attribute name extensionAttribute1 change                |                        |

4. An iRule is created and associated with the Exchange HTTPS virtual server. The iRule compares the device ID of the client connection (contained in the HTTP query) with the session variable(s). If the client device ID does not match one of the devices previously assigned to the user, the session is terminated and access is denied.

| when HTTP_REQUEST {<br># Apply DeviceID re  | striction to all ActiveSync directory traffic   |
|---|---|
| if {[HTTP::path] ==   | "/Microsoft-Server-ActiveSync"} {   |
| set mblDeviceID<br>set mblDeviceID  | eID attributes stored in user mailbox settings Custom Attribute1 - Custom Attribute3 Managed via EMC<br>1 [string toupper [ACCESS::session data get "session.user.deviceid1"]]<br>2 [string toupper [ACCESS::session data get "session.user.deviceid2"]]<br>3 [string toupper [ACCESS::session data get "session.user.deviceid3"]]  |
| <pre>set string_b64e<br/>if {[catch   664<br/>binary scan<br/>scan \$IDlen[<br/>binary scan<br/>set IDlen[<br/>binary scan<br/>set string_]<br/>} else {<br/>log local0.<br/>} elseif (\$string_sen<br/>log local0.<br/>} elseif (\$string_sen<br/>log local0.<br/>} elseif (\$string_sen<br/>log local0.<br/>} else {<br/>log log log log log log log log log log</pre> | <pre>ther connection is Base64 encoded, (Windows Phone) and if necessary begin decoding process<br/>moded [HTTP::query]<br/>decode \$string_b64ecoded) string_b64decoded] == 0 and \$string_b64decoded ne ""}{<br/>\$string_b64decoded x4H2 IDlenHEX<br/>HEX %x IDlenDEC<br/>expr "\$IDlenDEC * 2"]<br/>\$string_b64decoded x5H\$IDlen HEXdeviceID<br/>sentid [string toupper [WEI::query [HTTP::uri]]]<br/>eID presented in HTTP::query with stored deviceID attribute<br/>tid contains \$mblDeviceID1 {<br/>info "Successful Login with deviceID: \$string_sentid"<br/>ng_sentid contains \$mblDeviceID2) {<br/>info "Successful Login with deviceID: \$string_sentid"<br/>info "Successful Login with deviceID: \$string_sentid"<br/>info "Failed Login with deviceID: \$string_sentid"<br/>info "Failed Login with DeviceID: \$string_sentid"<br/>ision remove<br/>:Virtual Server List &gt;&gt; F5Demo_combined_https<br/>purces Statistics []</pre> |
| Load Balancing Default Pool   | None  |
| Default Persistence Profile   | F5Demo_cookie_persistence_profile   |
| Fallback Persistence Profile  | F5Demo_source_address_persistence_profile   |
| Update  |   |
| iRules  |   |
| Name  |   |
| F5Demo_owa_append_iRule   |   |
| ActiveSync_DeviceAuth   |   |
| F5Demo_APM_ExchangeSuppo  | rt_OA_BasicAuth_iRule   |
| F5Demo_combined_vs_persist  |   |
| F5Demo_select_sso_iRule   |   |
| F5Demo_Logout   |   |
|   |   |

## Device ID Validation—"Something You Have"

Perhaps one of the most challenging (and therefore seldom used) methods for securing mobile devices is the use of client-side certificates. In the native Exchange implementation, individual certificates must be created, stored in Active Directory, and distributed to devices. In addition, to enable this type of authentication to the CAS array, traffic arriving at the CAS server must be encrypted. The BIG-IP system has the ability to re-encrypt traffic destined for the internal CAS server farm as well as acting as an SSL proxy for client-side certificate authentication. However, BIG-IP APM provides a means to require and validate client-side certificates while still offloading SSL processing from the CAS array. The following example demonstrates how to implement certificate-based validation along with username and password authentication.

1. The current Client SSL Profile is modified to include a trusted certificate authority (CA) with a CA certificate previously imported into the BIG-IP system. In this example, the trusted CA is "F5DEMO."

|                               |  | Local Traffic » Profiles : SSL :      | Client >> F5Demo_SAN   |  |  |
|-------------------------------|--|---------------------------------------|--|--|--|
| Local Traffic » Virtual Serve | rs : Virtual Server List » F5Demo_combined_https   | 🔅 🚽 Properties                        |  |  |  |
| 🔅 🚽 Properties Re             | sources Statistics I   |                                       |  |  |  |
|                               |  | General Properties                    |  |  |  |
| General Properties            |  | Name                                  | F5Demo_SAN   |  |  |
| Name                          | F5Demo_combined_https  | Partition / Path                      | Common   |  |  |
| Application                   | F5Demo   | Parent Profile                        | clientssl  |  |  |
| Partition / Path              | Common/F5Demo.app  | Configuration: Basic 💌                |  |  |  |
| Description                   |  | Certificate                           | F5Demo_SAN   |  |  |
| Туре                          | Standard   |                                       |  |  |  |
|                               | Type:   Host  Network  | Key                                   | F5Demo_SAN   |  |  |
| Destination                   | Address: 10.23.0.3   |                                       | Enabled Options  |  |  |
| Service Port                  | 443 HTTPS  | -                                     | Don't insert empty fragments   |  |  |
| Availability                  | •  |                                       |  |  |  |
| State                         | Enabled 💌  | Options List                          | Displie  |  |  |
|                               |  | Opuons List                           | Available Options  |  |  |
| Configuration: Basic          |  | -                                     | Netscape® reuse cipher change bug workaror .<br>Microsoff® big SSLv3 buffer El<br>Microsoff® IE SSLv2 RSA padding<br>SSLeay 080 client DH bug workaround |  |  |
| Protocol                      |  |                                       |  |  |  |
| OneConnect Profile            | F5Demo_oneconnect  |                                       | TLS D5 bug workaround  |  |  |
| NTLM Conn Pool                | ntim   |                                       | Enable   |  |  |
| HTTP Profile                  | F5Demo_rewrite_all_http_profile  | Proxy SSL                             |  |  |  |
| HTTP Compression Profile      | F5Demo_wan-optimized-compression_profile   | Client Authentication                 |  |  |  |
|                               |  | Client Certificate                    | ignore 💌   |  |  |
| Web Acceleration Profile      | F5Demo_caching_profile   | Frequency                             | once 💌   |  |  |
| FTP Profile                   | None   | Certificate Chain Traversal           |  |  |  |
|                               | Selected Available   | Depth                                 | 9  |  |  |
| SSL Profile (Client)          | /Common         /Common           F5Demo_SAN         Image: Common for the second | Trusted Certificate Authorities       | F5DEMO   |  |  |
|                               | F5demo_Root_CA_profile<br>FIMDEMO_wildcard<br>adfsadatum_ssl_profile *   | Advertised Certificate<br>Authorities | F5DEMO   |  |  |
|                               | , dobadaan_oo_promo  | Certificate Revocation List<br>(CRL)  | None 💌   |  |  |

2. The existing BIG-IP APM access policy is modified. An "On-Demand Cert Auth" element is included. Once users have successfully authenticated with their credentials (username and password), BIG-IP APM will perform an SSL re-handshake and validate the client certificate against the trusted CA above. If validation fails, the session is terminated and access is denied.

| Access Policy: /Common/F5Demo_a | m_access Edit Endings (Endings: Den          | ny [default], Allow) |   |
|---------------------------------|--|----------------------|---|
| Start AD Aut                    | Successful + SSO Credential Mapping Albect + | ActiveSync Call      | Successful + Allow<br>Arback + Denv<br>Allow<br>Allow |

Add New Macro

| -                           |           |   |
|-----------------------------|-----------|---|
| Properties Branch Rules     |           | _ |
| Name: Client Certificate Au | nen       |   |
| On-Demand Cert Auth         |           |   |
| Auth Mode                   | Require 🔻 |   |
|                             |           | _ |

## Combining Authentication Methods—"Multifactor Authentication"

The previous examples have shown how the BIG-IP APM can authenticate mobile devices via usernames and passwords, device IDs, and client certificates. By combining these various methods into a single multifactor authentication solution, BIG-IP APM can provide secure and easily managed access to Exchange ActiveSync. The illustration below shows a typical authentication flow that combines the previously discussed methods, as well as a decision based upon the device type.

| Access Policy: /Common/F5Demo_apm_access Edit Endings (Endings Damy (default), Alice)             |
|---|
| Start   |
| Add New Macro   |
| A Macro: DeviceID Rename Edit Terminals (Terminals Out (default))                                 |
| <u>Jan</u> <u>440wit</u> + <u>40.0wrx</u> <u>460wit</u> + <u>Variable Asson</u> + <u>0ut</u>      |
| Properties Branch Rules   |
| Add Branch Rule Insert Before: 1: IPhone 🔻  |
| Name: IPhone X Expression: expr { [mcget {session.user.agent}] starts_with "Apple-Phone" } change |
| Name: fallback  |

- 1. User is pre-authenticated to Active Directory with username and password.
- 2. If the session is utilizing ActiveSync, the device ID is compared against the user's attributes and a list of acceptable devices.
- 3. The device type is checked.
- 4. If the device type is an iPhone, a valid certificate is required.

# BIG-IP Application Security Manager and ActiveSync

Implementing appropriate security controls for Exchange mobile device access does not end with authentication and authorization. To further enhance the organization's security posture, the traffic flow (including traffic from authenticated sources) needs to be effectively monitored and managed. Since most traffic from external sources flows through traditional Layer 3 firewalls into the corporate network, an application layer firewall or WAF should be implemented. WAFs, such as BIG-IP Application Security Manager (ASM), operate at the application layer, analyzing and acting upon HTTP payloads to further protect corporate assets.

The BIG-IP ASM module resides on the BIG-IP system and can be used to protect the Exchange environment against numerous threats, including but not limited to Layer 7 DoS and DDoS, SQL injection, and cross-site scripting.

The following section illustrates how to configure BIG-IP ASM modules for use with Exchange ActiveSync.

## The ActiveSync Security Policy

BIG-IP ASM is an extremely robust application and as such can be rather time-consuming to deploy. Fortunately, F5 has developed a number of preconfigured templates to drastically reduce the time and effort required. This is the case with Exchange ActiveSync. The following steps are required to implement BIG-IP ASM for Exchange ActiveSync.

1. From the Application Security menu, select "Security Policies" and create a new policy.

| Applic     | cation Security »  | Secu  | rity Policies : Poli | cies List : Active Policie | es |   |                        |            |                 |                  |            |         |                 |
|------------|--------------------|-------|----------------------|----------------------------|----|---|------------------------|------------|-----------------|------------------|------------|---------|-----------------|
| ‡ -        | Policies List      | -     |                      | Policies Summary           |    |   |                        |            |                 |                  |            |         |                 |
| Active     | Security Policies  |       |                      |                            |    |   |                        |            |                 |                  |            | C       | reate Import    |
| <b>≜</b> S | ecurity Policy Nam | пе    |                      |                            |    |   |                        | HTTP Class | Virtual Servers | Enforcement Mode | Applied At | By User | Partition / Pat |
|            |                    |       |                      |                            |    | N | lo records to display. |            |                 |                  |            |         |                 |
| Export     | Save as Templat    | te) N | lerge Delete         |                            |    |   |                        |            |                 |                  |            |         | Total Entries   |

2. Select "Existing Virtual Server" and "Next."

| Application Security » Deployme      | ent Wizard : Select Local Traffic Deployment Scenario   |
|--------------------------------------|---|
| Select Local Traffic Deployment Se   | cenario   |
| Local Traffic Deployment<br>Scenario | Please select:<br>© Existing Virtual Server<br>© New Virtual Server   |
| Description                          | <ul> <li>Select an Existing Virtual Server if you already configured one, and you would like to secure it. The virtual server is the "external" IP Address.</li> <li>Select New Virtual Server if you have not configured one.</li> </ul> |
| Cancel Next                          |   |

3. Select "HTTPS," the existing Exchange virtual server, and "Next."

| Application Security » Deployment Wizard : Configure Local Traffic Settings            |                            |  |  |  |  |
|--|----------------------------|--|--|--|--|
| Configure Local Traffic Settings   |                            |  |  |  |  |
| What type of protocol does your application use?                                       | HTTPS •                    |  |  |  |  |
| HTTPS Virtual Server   | F5Demo_Exch_combined_https |  |  |  |  |
| Description The Virtual Server is the external representation of your web application. |                            |  |  |  |  |
| Cancel Back Next   |                            |  |  |  |  |

4. Select "Create a policy manually or use templates (advanced)," and "Next."

| elect Deployment Scenario | Cance) Back  |
|---------------------------|--|
| Deployment Scenario       | How do you want to build and deploy the security policy?  Create a policy automatically (recommended)  Create a policy for XNL and web services manually  Create a policy for XNL and web services manually  Create a policy using third party vulnerability assessment tool output  |
| Description               | <ul> <li>Select Create a policy automatically if you want the Application Security Manager to build a security policy automatically. This option is good for production traffic or for a 0A environment. The policy building process can take a few days, depending on the number of requests sent and the size of the website.</li> <li>Select Create a policy manualty or use tempates if you would like to use either the rapid deployment policy or one of the pro-configured baseline security policy. After you see that the security policy in Transparent mode to allow you to review and fine-tune the security policy. After you see that the security policy in Blocking mode.</li> <li>Select Create a policy for XML and web services manually if you are configuring the Application Security policy. The policy in Transparent mode to allow you to review and fine-tune the security policy. After you see that the security policy does not produce any false positives, place the security policy does not produce any false positives. After you see that the security policy of the security policy. After you see and fine-tune the security policy. After you see that the security policy of the security policy. After you see that the security policy of the security policy. The rapid set of the security policy. After you see that the security policy of does not produce any false positives, place the security policy. After you see that the security policy does not produce any false positives, place the security policy in Blocking mode.</li> <li>Select Create a policy using third party vulnerability assessment tool output if you have one of these vulnerability seasessment tools: WhiteHad Sentine (LIBM Application Beiline Security Policy Haitoring or Quarks)carded. And would like to build a security policy and on the security policy that tool.</li> </ul> |

5. Select the policy language, which is typically Western European (iso-8859-1). Then select "ActiveSync v1.0 v2.0 (https)" and "Next."

| Application Security » Deployme    | ent Wizard : Configure Security Policy Properties  |
|------------------------------------|--|
| Configure Security Policy Properti | es Cancel Back Next  |
| Application Language               | Western European (iso-8859-1)  |
| Application-Ready Security Policy  | ActiveSync v1.0 v2.0 (https)   |
| Staging-Tightening Period          | 7 days   |
|                                    | On this screen you configure the basic properties of the security policy.  |
|                                    | In this step you specify the Application Language which is the encoding used by your web application. The system uses the Application Language setting to accurately decode the clients' requests and normalize them before applying various security checks. You cannot change the Application Language once you have finished running the Deployment Wizard. If you are not surve which encoding used, browse your web apolication application becomes of the application because the application because the security checks.                           |
|                                    | <ul> <li>If you are not sure which encoding should be dised, browse you web application with a browser.</li> <li>If you are using Internet Explorer, right click within the browser page, select Encoding and see which encoding is being used by the browser.</li> </ul>  |
|                                    | <ul> <li>If you are using Mozilla Firefox, right click within the browser page, and select View Page Info. The encoding information is displayed.</li> </ul>   |
| Description                        | The Application-Ready Security Policy drop-down menu lists the pre-defined security policies that are provided for several commonly used applications. If you are protecting one of these applications, we recommend you use one of the pre-defined policies. These security policies serve as baseline security policies which have been tested by F5.  |
|                                    | If your application tracks the application session by injecting a session variable into a URL (most web applications do not), you can configure a regular expression which will<br>match it the dynamic string. For more details, see the Configuration Guide for BIG-IP® Application Security Manager™.   |
|                                    | You can also decide how many days security policy entities remain in staging/tightening since last changed before the system suggests you enforce them. Staging and tightening allows you to test the security policy entities or false positives without enforcing them. The security policy will provide "staging suggestions" when requests are processed which do not meet the security policy entity's settings, but the security policy will not alert or block that traffic, even if those requests tingger violations against the security policy. |
|                                    | Disable the Security Policy is case sensitive check box if the security policy is case insensitive. Typically, case insensitive security policies run on Microsoft® operating<br>systems. You cannot change the Security Policy is case sensitive setting for this security policy once you have finished running the Deployment Wizard.   |
|                                    |  |

Cancel Back Next

#### 6. Select "Finish."

| ocal Traffic Settings  |  |  |  |  |
|--|--|--|--|--|
| HTTPS Virtual Server F5Demo_Exch_combined_https              |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Security Policy Name   | F5Demo_Exch_combined_https                                 |  |  |  |
| Security Policy Name<br>Application-Ready Security<br>Policy | F5Demo_Exch_combined_https<br>ActiveSync v1.0 v2.0 (https) |  |  |  |
| Application-Ready Security                                   |  |  |  |  |

At this point the security policy has been created and applied to the Exchange virtual server. However, by design, the policy is implemented in a "Transparent" enforcement mode. The policy is monitoring traffic (both ingress and egress), but will not take any action. This enables the administrator to tune the policy without affecting users.

| Application Security                                      |  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| 🗱 👻 Policy 🔻 Blo  | cking 👻 Response Pages Vulnerability Asses |  |  |  |  |  |
| Current edited policy F5Demo_combined_https (transparent) |  |  |  |  |  |  |
| Configuration Basic                                       |  |  |  |  |  |  |
| Security Policy Name F5Demo_combined_https                |  |  |  |  |  |  |
| Application Language                                      | Western European (iso-8859-1)              |  |  |  |  |  |
| Logging Profile   | Log illegal requests 💌                     |  |  |  |  |  |
| Security Policy Description                               | Generic template for ActiveSync (https)    |  |  |  |  |  |
| Enforcement Mode  | Transparent Blocking                       |  |  |  |  |  |
| Staging-Tightening Period                                 | 7 days                                     |  |  |  |  |  |
| Signature Staging   | Enabled                                    |  |  |  |  |  |
| Security Policy is case sensitive Yes                     |  |  |  |  |  |  |
| Cancel] Save Reconfigure                                  |  |  |  |  |  |  |

 Once the policy has been tuned to an acceptable level, the policy should be switched from "Transparent" to "Blocking." Select the radial option of "Blocking," and "Save."

| Application Security » Policy : Properties                  |   |                |  |  |  |  |  |
|---|---|----------------|--|--|--|--|--|
| 🔅 👻 Policy 👻 Blo  |   | Response Pages |  |  |  |  |  |
| Current edited policy F5Demo_combined_https (transparent) 💌 |   |                |  |  |  |  |  |
| Configuration Basic   |   |                |  |  |  |  |  |
| Security Policy Name  | F5Demo_combined_https                   |                |  |  |  |  |  |
| Application Language  | Western European (iso-8859-1)           |                |  |  |  |  |  |
| Logging Profile   | Log illegal requests 💌                  |                |  |  |  |  |  |
| Security Policy Description                                 | Generic template for ActiveSync (https) |                |  |  |  |  |  |
| Enforcement Mode  | Transparent Blocking                    |                |  |  |  |  |  |
| Staging-Tightening Period                                   | 7 days                                  |                |  |  |  |  |  |
| Signature Staging   | Enabled                                 |                |  |  |  |  |  |
| Security Policy is case sensitive                           | Yes                                     |                |  |  |  |  |  |
| Cancel Save Reconfigure                                     |   |                |  |  |  |  |  |

8. Select "Apply Policy" to commit the changes.



| Application Security » Policy : Policy : Properties |  |                 |  |  |      |                         |
|---|--|-----------------|--|--|------|-------------------------|
| 🚓 🖵 Policy 🔻 Blo                                    |  |                 |  |  |      | Geolocation Enforcement |
| Current edited policy F5Demo_c                      | ombined_https (blockir                         | ng, modified) 💌 |  |  |      |                         |
| Configuration Basic 💌                               |  |                 |  |  |      |                         |
| Security Policy Name                                | F5Demo_combined_https                          |                 |  |  |      |                         |
| Application Language                                | Western European (iso-8859-1)                  |                 |  |  |      |                         |
| Logging Profile                                     | Log illegal requests 💌                         |                 |  | Message from web   | page | X                       |
| Security Policy Description                         | Generic template for ActiveSync ^<br>(https) ~ |                 |  | Are you sure you want to perform the "Apply Policy" operation on the currently edited security policy? |      |                         |
| Enforcement Mode                                    | Transparent Blocking<br>days                   |                 |  |  |      |                         |
| Staging-Tightening Period                           |  |                 |  |  |      |                         |
| Signature Staging                                   | Enabled  |                 |  |  |      | OK Cancel               |
| Security Policy is case sensitive                   | Yes  |                 |  |  |      |                         |

The BIG-IP ASM policy is now operating in "Blocking" mode.

# Conclusion

Providing application access to an increasingly mobile workforce is quickly becoming a business requirement for many organizations. Ensuring these applications are both highly available and secure is absolutely critical. The BIG-IP Access Policy Manager (APM) and Application Security Manager (ASM) Application Delivery Controllers are designed to provide a highly available and secure deployment of business-critical applications. Specifically, superior Exchange mobile device security can be achieved by combining the multifactor authentication mechanisms of BIG-IP APM along with the robust Layer 7 firewall functionality of BIG-IP ASM.

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