# F5 Inc. Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: NGINX Management Suite API Connectivity Manager 1.4.0

Report Date: March 16, 2023

Product Description: NGINX Management Suite API Connectivity Manager (NMS ACM) enables customers to deliver secure, high-performance APIs wherever they are deployed – in the cloud, on-premises, or at the edge.

Contact Information: <a href="https://www.f5.com/company/contact/regional-offices#product-support">https://www.f5.com/company/contact/regional-offices#product-support</a>

#### Notes:

The categories for WCAG conformance shall refer to the following product components:

Web refers to the NGINX Management Suite API Connectivity Manager interactive dashboard (GUI)

Electronic Docs refers to the NGINX Management Suite API Connectivity Manager documentation website <a href="https://docs.nginx.com/nginx-management-suite/acm/">https://docs.nginx.com/nginx-management-suite/acm/</a>

Software is not applicable

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Authoring Tools is not applicable

#### **Evaluation Methods Used:**

Testing is based on general product knowledge and manual testing using the ANDI Chrome extension and assistive technologies such as the operating system screen reader extensions.

## **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcag.uc.nc/w

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Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations	
.1.1 Non-text Content (Level A)	Web: Does not support		
Also applies to:	Electronic Docs: Partially	Web: Icons don't have text alternative	
Revised Section 508	supports	Electronic Docs: Not all non-text content has a text	
<ul> <li>501 (Web)(Software)</li> </ul>	Software: Not Applicable	alternative	
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: Not		
602.3 (Support Docs)	Applicable		
.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Not Applicable		
Also applies to:	Electronic Docs: Not		
Revised Section 508	Applicable		
<ul> <li>501 (Web)(Software)</li> </ul>	Software: Not Applicable		
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: Not		
<ul> <li>602.3 (Support Docs)</li> </ul>	Applicable		
.2.2 Captions (Prerecorded) (Level A)	Web: Not Applicable		
Also applies to:	Electronic Docs: Not		
Revised Section 508	Applicable		
<ul> <li>501 (Web)(Software)</li> </ul>	Software: Not Applicable		
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: Not		
<ul> <li>602.3 (Support Docs)</li> </ul>	Applicable		
.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Not Applicable		
Also applies to:	Electronic Docs: Not		
Revised Section 508	Applicable		
<ul> <li>501 (Web)(Software)</li> </ul>	Software: Not Applicable		
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: Not		
<ul> <li>602.3 (Support Docs)</li> </ul>	Applicable		
.3.1 Info and Relationships (Level A)	Web: Partially supports		
Also applies to:	Electronic Docs: Partially	Mah, saluman and saucesauma are not defined Miss	
Revised Section 508	supports	Web: column and row groups are not defined. Miss text labels on tables.	
• 501 (Web)(Software)	Software: Not Applicable		
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: Not		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)	Applicable	
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
1.3.3 Sensory Characteristics Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Statuses are only shown with colors in data tables without further information. Missing text labels.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Keyboard navigation doesn't go in the proper order, so it can be difficult to navigate
2.1.2 No Keyboard Trap (Level A)	Web:	Web: Users would get stuck in the table when the

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Criteria	Conformance Level	Remarks and Explanations
Also applies to:	Electronic Docs: Supports	content refreshes
Revised Section 508	Software: Not Applicable	
501 (Web)(Software)	Authoring Tool: Not	
504.2 (Authoring Tool)	Applicable	
602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A)	Web: Supports	
Also applies to:	Electronic Docs: Not	
Revised Section 508	Applicable	
501 (Web)(Software)	Software: Not Applicable	
504.2 (Authoring Tool)	Authoring Tool: Not	
602.3 (Support Docs)	Applicable	
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports	
Also applies to:	Electronic Docs: Not	
Revised Section 508	Applicable	
• 501 (Web)(Software)	Software: Not Applicable	
504.2 (Authoring Tool)	Authoring Tool: Not	
602.3 (Support Docs)	Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	
Also applies to:	Electronic Docs: Supports	
Revised Section 508	Software: Not Applicable	
501 (Web)(Software)	Authoring Tool: Not	
504.2 (Authoring Tool)	Applicable	
602.3 (Support Docs)	Тррпецые	
2.4.1 Bypass Blocks (Level A)	Web: Does Not Support	
Also applies to:	Electronic Docs: Does Not	
Revised Section 508	Support Support	
501 (Web)(Software) – Does not apply to non-web software	Authoring Tool: Not	
• 504.2 (Authoring Tool)	Applicable	
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)	Web: Supports	
Also applies to:	Electronic Docs: Supports	
Revised Section 508	Software: Not Applicable	
501 (Web)(Software)	Authoring Tool: Not	

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Criteria	Conformance Level	Remarks and Explanations
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>	Applicable	
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508	Web: Does Not Support Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Proper tab order is missing frequently
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508	Web: Does Not Support Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: There is no information about the page language
3.2.1 On Focus (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
3.2.2 On Input (Level A) Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	

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Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not	
602.3 (Support Docs)  602.3 (Support Docs)  603.2 Labels or Instructions (Level A)  Also applies to:  Revised Section 508      501 (Web)(Software)      504.2 (Authoring Tool)	Applicable  Web: Supports  Electronic Docs: Supports  Software: Not Applicable  Authoring Tool: Not  Applicable	
602.3 (Support Docs)     i.1.1 Parsing (Level A)     Also applies to:     Revised Section 508	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	

# Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	
Also applies to:	Electronic Docs: Not	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Applicable Software: Not Applicable Authoring Tool: Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Some text colors don't meet minimum contrast requirement
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Using browser zoom functionality
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	

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Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs) – Does not apply to non-web docs		-
2.4.6 Headings and Labels (Level AA)		
Also applies to:	Web: Partially Supports	
Revised Section 508	Electronic Docs: Supports	Web: Some headings are out of order
• 501 (Web)(Software)	Software:	
504.2 (Authoring Tool)	Authoring Tool:	
602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Some pages are difficult to find the focus indicator when using the keyboard
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Does Not Support Software: Authoring Tool:	Web: Content is not multi-language Electronic Docs: Content is not multi-language
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports Electronic Docs: Supports Authoring Tool: Not Applicable	
3.3.3 Error Suggestion (Level AA)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to:	Electronic Docs: Supports	
Revised Section 508	Software: Not Applicable	
• 501 (Web)(Software)	Authoring Tool: Not	
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Applicable	
602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Not Applicable	
Also applies to:	Electronic Docs: Not	
Revised Section 508	Applicable	
• 501 (Web)(Software)	Software: Not Applicable	
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: Not	
602.3 (Support Docs)	Applicable	

## **Table 3: Success Criteria, Level AAA**

Notes: Not Evaluated

# **Revised Section 508 Report**

Notes:

# Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Does Not Support	
302.3 Without Perception of Color	Partially Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	

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Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Does Not Support	
302.8 With Limited Reach and Strength	Does Not Support	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	

## **Chapter 4: Hardware**

Notes: Not Applicable – the product does not have a hardware component

## **Chapter 5: Software**

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## **Chapter 6: Support Documentation and Services**

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

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## **Legal Disclaimer (Company)**

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