



RMA Depot Locations

4-Hour On-Site RMA

For business critical hardware, F5 offers BIG-IP LTM 1500, 3400, 6400, 6800, 8400, 8800 customers within 50 miles of an Authorized RMA Depot are within the F5 4-Hour RMA Availability Area and are eligible to upgrade their existing Standard, Premium or Premium Plus maintenance contract's RMA service level agreements (SLAs) to 4-Hour On-Site service.

Alternative options are available for Customers whose F5 products are deployed more than 50 miles from these addresses. For complete details of this program, please refer to the F5 Expedited RMA Service Agreement. For detailed information on F5 product platform eligibility or if you have additional questions about this program, please contact your F5 Professional Services contact for additional information.

State	Reference	Street	City	Zip
Alabama	BIRMINGHAM	256 OXMOOR COURT	BIRMINGHAM	35209
	MONTGOMERY	893 LAGOON COMMERCIAL BLVD.	MONTGOMERY	36117
	MOBILE	3229-B INTERNATIONAL DR.	MOBILE	36606
Alaska	ANCHORAGE	4001 W. OLD INTERNATIONAL AIRPORT ROAD	ANCHORAGE	99502
Arizona	TEMPE	2850 S. ROOSEVELT ST., SUITE 103	TEMPE	85282
	TUCSON	1668 S. RESEARCH LOOP, SUITE 332	TUCSON	85710
Arkansas	BENTONVILLE	1000 SE 5TH STREET, SUITE J	BENTONVILLE	72712
	LITTLE ROCK	8001 ASSEMBLY COURT, UNIT 72	LITTLE ROCK	72209
California	LOS ANGELES	16671 KNOTT AVENUE	LA MIRADA	90638
	SAN DIEGO	9464 CHESAPEAKE DR., SUITE 701	SAN DIEGO	92123
	ONTARIO	11911 LONDON ROAD, DOCK 1201	MIRA LOMA	91752
	FRESNO	3625 W. GETTYSBURG AVE	FRESNO	93722
	BURBANK	1100 SCOTT ROAD	BURBANK	91504
	HAYWARD	2208 COMMERCE PLACE	HAYWARD	94545
	SANTA ROSA	2226 NORTHPOINT PKWY	SANTA ROSA	95407
	SACRAMENTO	4512 HARLIN DR., SUITE C	SACRAMENTO	95826
	GILROY	1030 COMMERCIAL STREET, SUITE 103	SAN JOSE	95112
Colorado	DENVER	12360 E. 46TH AVENUE, SUITE 700	DENVER	80239
	COLORADO SPRINGS	802 GARDEN OF GODS ROAD	COLORADO SPRINGS	80907
Connecticut	HARTFORD	28 BELAMOSE ROAD	ROCKY HILL	06067
Delaware	NEW CASTLE	245 QUIGLEY BLVD., SUITE K	NEW CASTLE	19720
Florida	JACKSONVILLE	8226-B PHILLIPS HIGHWAY	JACKSONVILLE	32256



	ORLANDO	9695 DELEGATES DRIVE	ORLANDO	32837
	TALLAHASSEE	2745 POWERMILL COURT, BLDG 2	TALLAHASSEE	32301
	FT. LAUDERDALE	2551 SW. 39TH STREET, SUITE 150	FT. LAUDERDALE	33312
	TAMPA	205 KELSEY LANE, SUITE D	TAMPA	33619
Georgia	ATLANTA	5165 KENNEDY RD., SUITE 500	FOREST PARK	30297
	ATLANTA NE	2700 NE EXPRESSWAY, SUITES 450/BLDG B	ATLANTA	30345
	SAVANNAH	7001 CHATHAM CENTER DRIVE	SAVANNAH	31405
	MACON	750 BACONSFIELD DRIVE, SUITE 117	MACON	31201
Hawaii	HONOLULU	449 COOKE STREET	HONOLULU	96813
Idaho	BOISE	5271 N. SAWYER AVENUE	BOISE	83714
Illinois	CHICAGO	490 SUPREME DRIVE	BENSENVILLE	60106
	CHICAGO	328 S. JEFFERSON STREET	CHICAGO	60661
	WAUKEGAN	875 SOUTH NORTHPOINT BLVD.	WAUKEGAN	60085
	PEORIA	204 MORTON STREET	PEORIA	61603
	SPRINGFIELD	426 WEST MONROE STREET	SPRINGFIELD	62704
Indiana	FT. WAYNE	4521 VIRGINIA STREET	FT. WAYNE	46808
	INDIANAPOLIS	2840 FORTUNE CIRCLE, SUITE D	INDIANAPOLIS	46241
	EVANSVILLE	6131 WEDEKING AVENUE, BLDG G, STE 3	EVANSVILLE	47715
Iowa	DES MOINES	1734 GUTHRIE AVENUE	DES MOINES	50316
	DAVENPORT	5442 TREMONT ROAD	DAVENPORT	52807
Kansas	WICHITA	3801 W. JEWELL STREET	WICHITA	67213
Kentucky	LEXINGTON	2025 LEESTOWN ROAD, SUITE C	LEXINGTON	40511
	LOUISVILLE	2230 OUTER LOOP ROAD, BLDG 4 - DOOR 405	LOUISVILLE	40219
	CINCINNATI	2055 GLOBAL WAY, DOCK 22	HEBRON	41048
Louisiana	NEW ORLEANS	3918 BARRON STREET	METAIRIE	70002
	SHREVEPORT	1000 W. PROFESSIONAL DRIVE	SHREVEPORT	71105
Maine	PORTLAND	190 RIVERSIDE STREET	PORTLAND	04103
Maryland	DC METRO AREA	11860 OLD BALTIMORE PIKE	BELTSVILLE	20705
Massachusetts	BOSTON	203 FLANDERS ROAD	WESTBORO	01581
Michigan	DETROIT	38170 AMRHEIN ROAD	LIVONIA	48150
	MIDLAND	4612 JAMES SAVAGE ROAD	MIDLAND	48642



	KENTWOOD	4768 DANVERS DRIVE SE	KENTWOOD	49512
Minnesota	ROCHESTER	7201 22ND AVENUE , SW	ROCHESTER	55902
	MINNEAPOLIS	2001 GATEWAY BLVD.	ARDEN HILLS	55112
Mississippi	PEARL	187 COUNTRY PLACE PARKWAY, SUITE A	PEARL	39208
Missouri	ST. LOUIS	120 MATRIX COMMONS	FENTON	63026
	KANSAS CITY	3520 ENTERPRISE DRIVE	KANSAS CITY	64129
	SPRINGFIELD	211 C SOUTH UNION	SPRINGFIELD	65802
	JEFFERSON CITY	5402 BUSINESS 50 W, SUITE 4	JEFFERSON CITY	65109
Nebraska	OMAHA	13418 INDUSTRIAL ROAD	OMAHA	68137
Nevada	LAS VEGAS	4701 CAMERON ST., SUITE M	LAS VEGAS	89103
	RENO	3795 MILL STREET	RENO	89502
New Hampshire	MANCHESTER	121 ZACHARY ROAD	MANCHESTER	03109
New Jersey	LYNDHURST	165 CHUBB AVENUE	LYNDHURST	07071
New Mexico	ALBUQUERQUE	4201 YALE BLVD. NE, SUITE C	ALBUQUERQUE	87107
New York	ELMSFORD	150 CLEARBROOK ROAD	ELMSFORD	10523
	NY MIDTOWN	160 CHARLES ST., LOWER LEVEL	NEW YORK	10014
	NY MIDTOWN	211 EAST 43RD ST., 3RD FLOOR	NEW YORK	10017
	GLENDALE	77-23 88TH STREET	GLENDALE	11385
	BETHPAGE	245 GRUMMAN ROAD WEST	BETHPAGE	11714
	POUGHKEEPSIE	641 SHEAFE RD., SUITE E	POUGHKEEPSIE	12601
	ALBANY	70 OLD KARNER ROAD	ALBANY	12205
	BINGHAMTON	245 CLINTON STREET	BINGHAMTON	13905
	SYRACUSE	6804 MANLIUS CENTER RD.	EAST SYRACUSE	13057
	ROCHESTER	1680 LYELL AVENUE	ROCHESTER	14606
	BUFFALO	60 INDUSTRIAL PARKWAY	BUFFALO	14227
	NEW YORK	1735 PARK AVENUE	NEW YORK	10035
North Carolina	KERNERSVILLE	1223 SOUTHPARK DR., SOUTHPARK INDUST. PKWY.	KERNERSVILLE	27284
	DURHAM	2523 SOUTH TRI-CENTER BLVD.	DURHAM	27713
	CHARLOTTE	5400H WEST WT HARRIS BLVD.	CHARLOTTE	28269
Ohio	COLUMBUS	6999 HUNTLEY ROAD, SUITES J,K,L	COLUMBUS	43229
	CLEVELAND	55 ANDREWS CIRCLE	BRECKSVILLE	44141



	VANDALIA	10702 MAINTENANCE ROAD	VANDALIA	45377
Oklahoma	OKLAHOMA CITY	4220 CHARTER AVENUE	OKLAHOMA CITY	73108
	TULSA	3725 S. 73RD EAST AVENUE	TULSA	74145
Oregon	PORTLAND	14160 SW 72ND AVE., BLVD. E, SUITE 150	TIGARD	97224
Pennsylvania	PHILADELPHIA	550 ELMWOOD AVE.	SHARON HILL	19079
	PITTSBURGH	304 THOMSON PARK DRIVE	CRANBERRY TWP.	16066
	MOOSIC	100 ERNIE PREATE DRIVE	MOOSIC	18507
	BETHLEHEM	90 SOUTH COMMERCE WAY	BETHLEHEM	18017
	BENSALEM	1400 ADAMS ROAD, SUITE H	BENSALEM	19020
	MECHANICSBURG	180 KOST ROAD	CARLISLE	17037
South Carolina	GREENVILLE	1200 WOODRIF RD., SUITE B-6	GREENVILLE	29607
	COLUMBIA	917 HUGER STREET	COLUMBIA	29201
Tennessee	CHATTANOOGA	4295 CROMWELL ROAD, SUITE 423	CHATTANOOGA	37421
	KNOXVILLE	127 SHERLAKE LANE, SUITE A	KNOXVILLE	37922
	NASHVILLE	516 LIGON DRIVE	NASHVILLE	37204
	MEMPHIS	5950 FREEPORT AVE., SUITE 106	MEMPHIS	38141
Texas	DALLAS	11620 GOODNIGHT LANE, SUITE 300	DALLAS	75229
	FORT WORTH	2901 SUFFOLK DRIVE, SUITE 150	FORT WORTH	76133
	HOUSTON	6455 CLARA ROAD	HOUSTON	77041
	SAN ANTONIO	1077 CENTER PKWY SOUTH, BLDG A, SUITE 700	SAN ANTONIO	78232
	AUSTIN	1000 KRAMER LANE	AUSTIN	78758
	LUBBOCK	9606 TOHOKA HIGHWAY	LUBBOCK	79423
	EL PASO	10 LEIGH FISHER BLVD.	EL PASO	79906
Utah	SALT LAKE CITY	997 W. 3160 SOUTH	SALT LAKE CITY	84119
Vermont	WILLISTON	20 ADAMS DRIVE	WILLISTON	05495
Virginia	HERNDON	13878 PARK CENTER ROAD	HERNDON	20171
	VIRGINIA BEACH	1457 MILLER STORE ROAD, SUITES 106/107/108	VIRGINIA BEACH	23455
	RICHMOND	1550 E. PARHAM ROAD	RICHMOND	23228
	ROANOKE	1226-C TRAPPER CIRCLE	ROANOKE	24012
Washington	SPOKANE	3023 EAST TRENT STREET	SPOKANE	99202
	SEATTLE	1017 ANDOVER PARK EAST	TUKWILA	98188



Wisconsin	MADISON	4425 ROBERTSON ROAD	MADISON	53714
	WAUKESHA	N.22 W. 23977 RIDGEWAY PARKWAY	WAUKESHA	53188
	DE PERE	2001 LAWRENCE DRIVE	DE PERE	54115