



Four Hour RMA Availability Area - Global

For business critical hardware, F5 offers customers within 80 kilometers of an Authorized RMA Depot the option to upgrade their existing Standard, Premium or Premium Plus maintenance contract's RMA service level agreements (SLAs) to 4-Hour On-Site service around the world. Alternative options are available for customers whose F5 products are deployed more than 80 kilometers from these addresses. For complete details of this program, please contact your regional F5 Sales Representative or F5 Professional Services contact. Please refer to below matrix for current Authorized EMEA & APAC depots.

EMEA	Germany	Biberweg 12	Troisdorf - Spich	53842	
	Israel	Tal Sapunar & Yotam	20 Harakevet St. Petach Tikva	Tel Aviv	49279
	UK	Fritz House Blackthorne Rd	Poyle	Berkshire	SL3 ODA
	UK	Unit 11, I/O Centre	Moorend Farm Avenue, Cabot Park	Avonmouth, Bristol	BS11 OQL
	UK	Unit 1	Telford Way, Wakefield	Yorkshire	WF2 OXY
	France	Sotralog	14-16 Boulevard Arago Bat. D	Wissous	91320
	Spain	Avienda de la Sistema Solar, 17	Parque Tecnologico De San Fe	Madrid	28830
APAC	Australia	Warehouse Code: WSSY1	Building 4 Botany Grofe Estate	14 A Baker Street	Botany NSW 2019
	Australia	Warehouse Code: WMEL1	100-106 Turner Street	PortMelbourne VIC 3207	
	Singapore	Warehouse Code: WSIN1	UPS House, Level 3	22 Changi South Ave 2	Singapore Singapore 486064