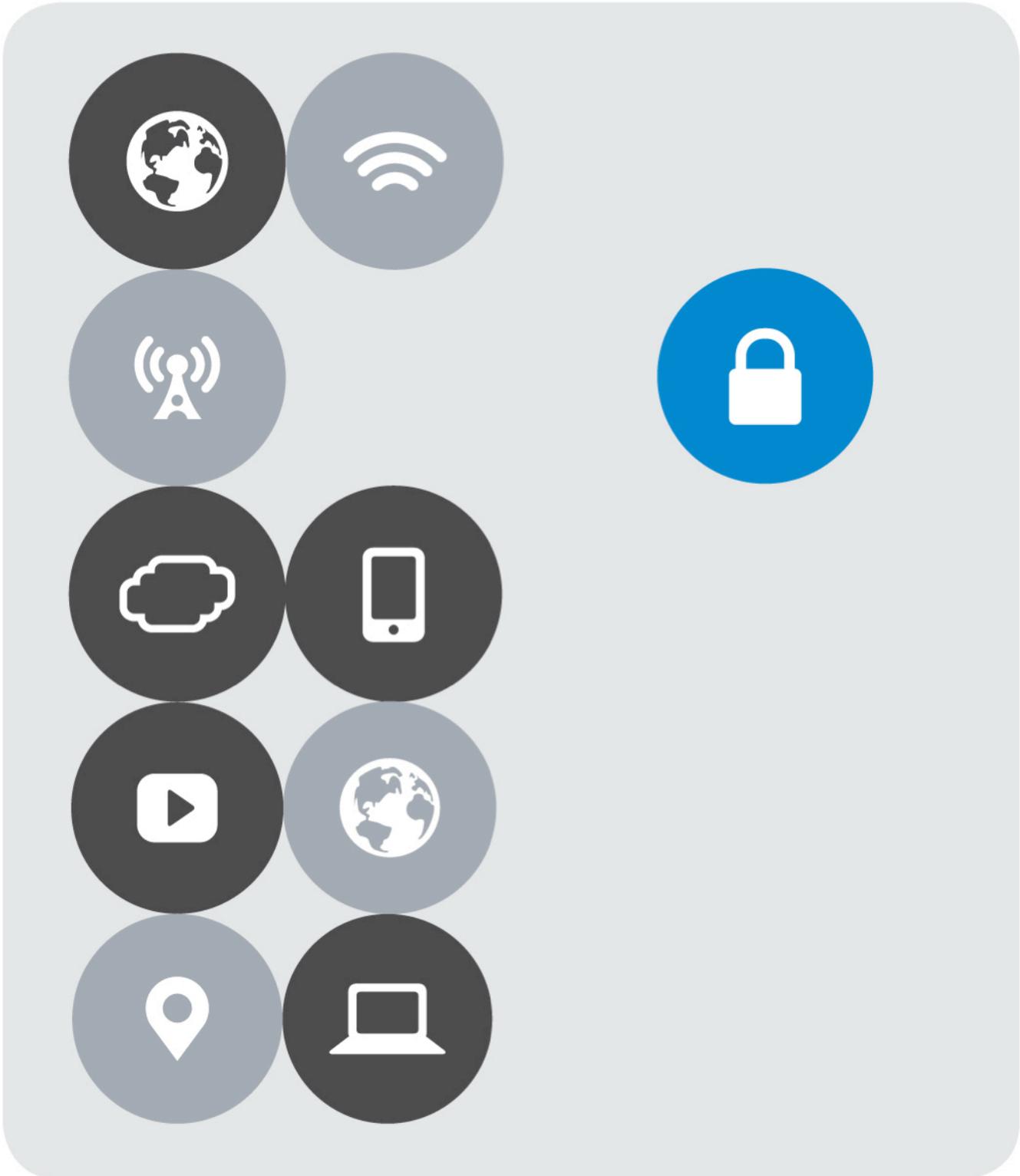




INTEGRATION GUIDE

# APM Proxy with Workspace One

vmware®





## Version History

Date	Version	Author	Description	Compatible Versions
Mar 2018	1.0	Matt Mabis	Initial Document	VMware Identity Manager 3.2.x and Above (1) Workspace One Cloud (2)

**NOTES:**

(1) The Version 1.0 Document only supports up to VMware Identity Manager 3.2.x and above, as joint features were added for the integration in 3.2.x that do not exist in previous versions.

(2) Workspace One Cloud is compatible with this guide, as the VMware Workspace One Cloud edition has continual upgrading, any possible issues with the integration or after deployment issues might be considered a regression in our joint integration code.

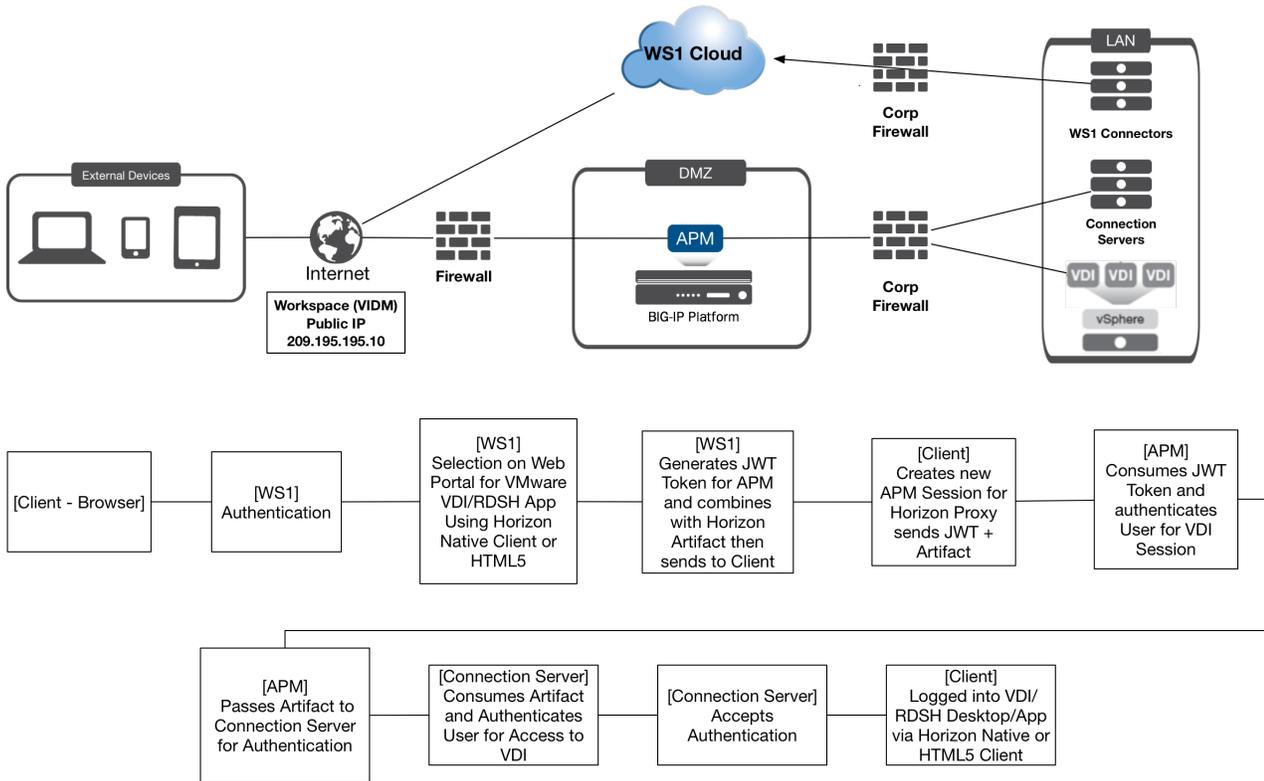


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# Overview

## Workspace One (WS1) - Cloud

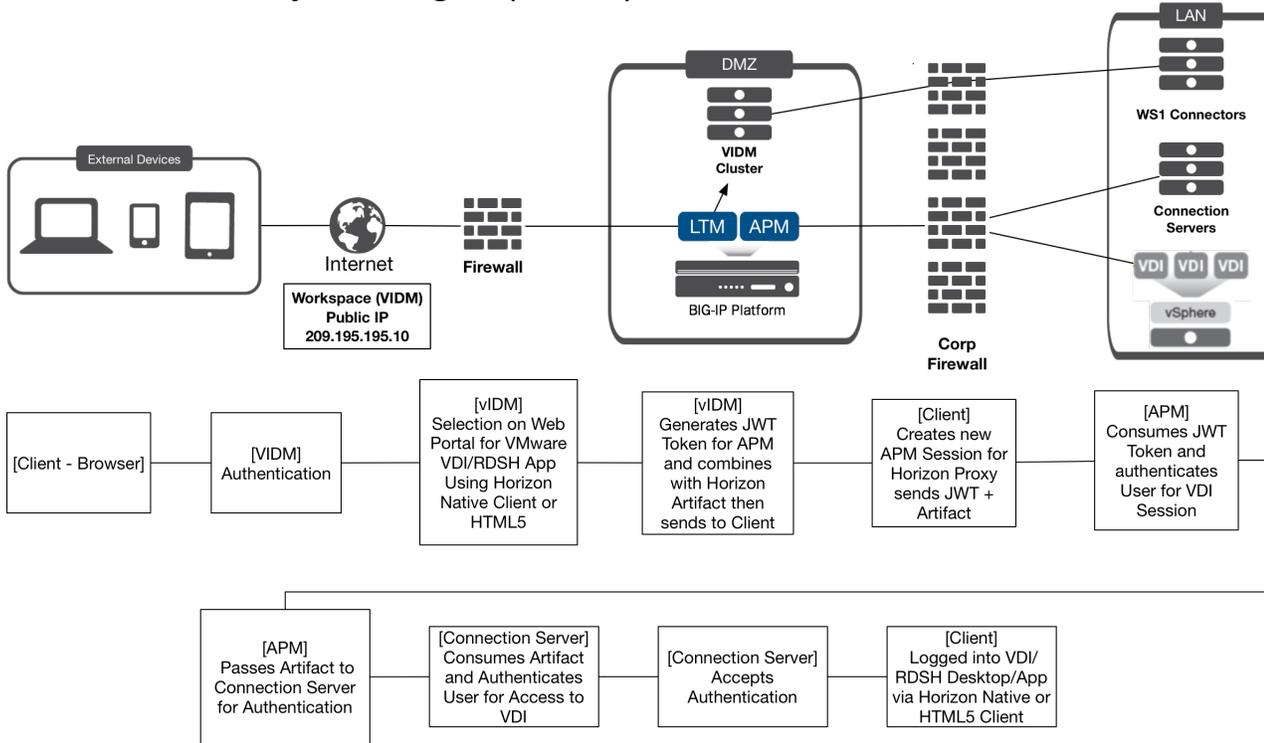


Workspace One combines applications and desktops in a single, aggregated workspace. Employees can then access the desktops and applications regardless of where they are based. With fewer management points and flexible access, Workspace One reduces the complexity of IT administration.

Workspace One Cloud instead of being deployed on-premise within a datacenter is now deployed in the Cloud. Organizations can centralize assets, devices, and applications and manage users and data securely while gaining access to upgrades instantly and not having to take maintenance outages during upgrades.

VMware and F5 have developed an integration to add additional layers of security and provide gateway access with Workspace One Cloud. This document provides step-by-step instructions for setting up Workspace One Cloud as an Identity Provider (IDP) in front of F5 APM as a Service Provider (SP) utilizing APM as a Gateway for VMware Horizon. These configurations will provide the Single Pane of Glass that Workspace One provides with the DMZ Security and Scalability that F5 PCoIP/Blast Proxy provides with VMware Horizon.

## VMware Identity Manager (VIDM) - On-Premise



VMware Identity Manager combines applications and desktops in a single, aggregated workspace. Employees can then access the desktops and applications regardless of where they are based. With fewer management points and flexible access, Identity Manager reduces the complexity of IT administration.

Identity Manager is delivered as a virtual appliance (VA) that is easy to deploy onsite and integrate with existing enterprise services or can be deployed on a Windows platform. Organizations can centralize assets, devices, and applications and manage users and data securely behind the firewall. Users can share and collaborate with external partners and customers securely when policy allows.

VMware and F5 have developed an integration to add additional layers of security and provide gateway access with VMware Identity Manager. This document provides step-by-step instructions for setting up VMware Identity Manager as an Identity Provider (IDP) in front of F5 APM as a Service Provider (SP) utilizing APM as a Gateway for VMware Horizon. These configurations will provide the Single Pane of Glass that VMware Identity Manager provides with the Security and Scalability that F5 PCoIP/Blast Proxy provides with VMware Horizon.

## Caveats

These are the current caveats/restrictions in this version of the documentation

1. Workspace One Mobile (MobileSSO) is **NOT verified** in this version of the documentation/code.
2. Citrix Integration with Workspace One is **NOT verified** in this version of the documentation/code.
3. All Changes currently are done with Manual Configurations, iAPP update to come in future releases.

# Prerequisites

The following are prerequisites for this solution and must be complete before proceeding with the configuration. Step-by-step instructions for prerequisites are outside the scope of this document, see the BIG-IP documentation on [support.f5.com](http://support.f5.com) for specific instructions.

1. F5 requires running this configuration using BIG-IP APM/LTM version 13.1 with an Engineering Hotfix (F5 Support Service Request must be made with mention of RFE 683741-1, 684370-1 and 635509-1.)
  - This functionality will be integrated into version 14.0+, when released.
2. Create/import an SSL Certificate that contains the load-balanced FQDN that will be used for Identity Manager Portal. (VIDM Deployments Only)
3. Upload the following to the BIG-IP system: (VIDM Deployments Only)
  - The SSL Certificate must be uploaded to the BIG-IP.
  - The Private Key used for the load-balanced FQDN certificate.
  - The Primary CA or Root CA for the SSL Certificate you uploaded to the BIG-IP.  
**NOTE:** The Primary or Root CA for the FQDN Certificate will also be uploaded to the BIG-IP and are required to be loaded on each Identity Manager appliance.
4. Workspace One/VMware Identity Manager deployed and configured.
  - For VMware Identity Manager a (3-Node) behind a LTM FQDN VIP on the BIG-IP and VIDM is setup/configured to the domain and horizon environment.
  - For Workspace One Cloud the environment has been setup/configured with connectors to the domain and horizon environment.
5. VMware Horizon is completely setup and configured behind a APM VIP on the BIG-IP (in this document we are assuming that the VIP was deployed via the iAPP)

**NOTE:** VMware recommends the use of Certificates which support Subject Alternate Names (SANs) defining each of the node FQDNs (public or internal) within the load balanced VIP FQDN. Wildcard certificates may be used, but due to wildcard certificate formats, SAN support is typically not available with wildcards from public CAs - and public CAs may complain about supplying an internal FQDN as a SAN value even if they do support SAN values. Additionally, some VMware Identity Manager features may not be usable with wildcard certificates when SAN support is not defined.

# Prerequisite (VIDM LTM Configuration)

**NOTE: If using Workspace One Cloud this prerequisite is not needed**

This section is to confirm prerequisites were completed prior to moving forward. If this configuration is not completed please use the F5 Integration guide “Load Balancing VMware Identity Manager” prior to moving forward.

<https://f5.com/Portals/1/PDF/Partners/f5-big-ip-vmware-workspaceone-integration-guide.pdf>

Local Traffic » Virtual Servers : Virtual Server List

Virtual Server List | Virtual Address List | Statistics

WS1-OnPremise [Search] [Reset Search] [Create...]

✓	▼	Status	▲	Name	Description	Application	Destination	Service Port	Type	Resources	Partition / Path
<input type="checkbox"/>	<input type="checkbox"/>	●		WS1-OnPremise			10.105.169.107	443 (HTTPS)	Standard	Edit...	Common

Local Traffic » Virtual Servers : Virtual Server List » WS1-OnPremise

Properties | Resources | Statistics

**General Properties**

Name	WS1-OnPremise
Partition / Path	Common
Description	
Type	Standard
Source Address	0.0.0.0/0
Destination Address/Mask	10.105.169.107
Service Port	443 HTTPS
Notify Status to Virtual Address	<input checked="" type="checkbox"/>
Link	None
Availability	● Available (Enabled) - The virtual server is available
Synccookie Status	Off
State	Enabled

**Configuration: Basic**

- Protocol: TCP
- Protocol Profile (Client): tcp-wan-optimized
- Protocol Profile (Server): tcp-lan-optimized
- HTTP Profile: WS1-HTTP
- HTTP Proxy Connect Profile: None
- FTP Profile: None
- RTSP Profile: None
- SSL Profile (Client): Selected: /Common WS1-ClientSSL; Available: /Common clientssl, clientssl-insecure-compatible, clientssl-secure, cryptop-server-default-clientsl
- SSL Profile (Server): Selected: /Common serverssl-insecure-compatible; Available: /Common aspm-default-serverssl, crypto-client-default-serverssl, pccip-default-serverssl, serverssl
- SMTPS Profile: None
- Client LDAP Profile: None
- Server LDAP Profile: None
- SMTP Profile: None
- VLAN and Tunnel Traffic: All VLANs and Tunnels
- Source Address Translation: Auto Map

**Content Rewrite**

- Rewrite Profile: None
- HTML Profile: None

**Access Policy**

- Access Profile: None
- Connectivity Profile: None
- Per-Request Policy: None
- VDI Profile: None
- Application Tunnels (Java & Per-App VPN):  Enabled
- OAM Support:  Enabled
- ADFS Proxy:  Enabled
- PingAccess Profile: None

**Acceleration**

- Rate Class: None
- OneConnect Profile: None
- NTLM Conn Pool: None
- HTTP Compression Profile: None
- Web Acceleration Profile: None
- HTTP/2 Profile: None

[Update] [Delete]

Local Traffic » Virtual Servers : Virtual Server List » WS1-OnPremise

Properties | Resources | Statistics

**Load Balancing**

- Default Pool: WS1-Pool
- Default Persistence Profile: WS1-Persistence
- Fallback Persistence Profile: None

[Update]

**iRules** [Manage...]

Name

No records to display.

**Policies** [Manage...]

Name

No records to display.

## Prerequisite (Horizon APM Configuration)

This section is to confirm prerequisites were completed prior to moving forward. If this configuration is not completed please use the F5 Deployment guide “Deploying F5 with VMware View and Horizon View” prior to moving forward.

<https://www.f5.com/pdf/deployment-guides/vmware-horizon-view-dg.pdf>

The image shows two screenshots from the F5 management interface. The top screenshot is titled "iApps >> Application Services : Applications" and shows the "Application Service List" for "Demo-HZN-CPA". It includes a search bar with "Demo-HZN-CPA" and a "Create..." button. Below is a table with columns: Name, Template, Template Validity, and Partition / Path. The table contains one entry: "Demo-HZN-CPA" with template "f5.vmware\_view.v1.5.3" and path "Common/Demo-HZN-CPA.app". A "Delete..." button is at the bottom.

Name	Template	Template Validity	Partition / Path
Demo-HZN-CPA	f5.vmware_view.v1.5.3		Common/Demo-HZN-CPA.app

The bottom screenshot is titled "Local Traffic >> Virtual Servers : Virtual Server List" and shows the "Virtual Server List" for "Demo-HZN-CPA". It includes a search bar with "Demo-HZN-CPA" and a "Create..." button. Below is a table with columns: Status, Name, Description, Application, Destination, Service Port, Type, Resources, and Partition / Path. The table contains three entries:

Status	Name	Description	Application	Destination	Service Port	Type	Resources	Partition / Path
<input type="checkbox"/>	Demo-HZN-CPA_apm_redirect		Demo-HZN-CPA	209.194.169.137	80 (HTTP)	Standard	Edit...	Common/Demo-HZN-CPA.app
<input type="checkbox"/>	Demo-HZN-CPA_pcoip_udp		Demo-HZN-CPA	209.194.169.137	4172	Standard	Edit...	Common/Demo-HZN-CPA.app
<input type="checkbox"/>	Demo-HZN-CPA_proxy_https		Demo-HZN-CPA	209.194.169.137	443 (HTTPS)	Standard	Edit...	Common/Demo-HZN-CPA.app

Buttons for "Enable", "Disable", and "Delete..." are located at the bottom of the table.

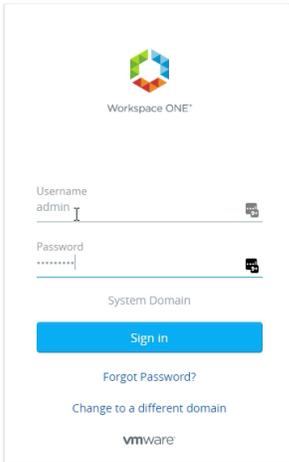
# VIDM/WS1 Configurations

## Enable JWT Functionality in VIDM/WS1

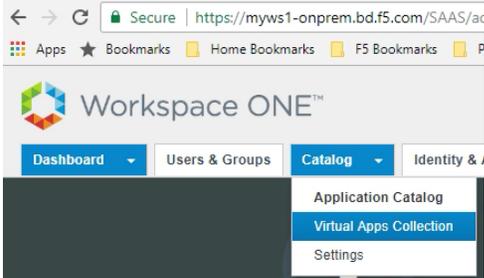
After making sure that either the Workspace One Cloud environment is deployed and setup with connectors and VMware Horizon and/or the VIDM environment is setup behind the load balancer and configured for VMware Horizon we move along to configuring the VIDM/WS1 environment to work with the F5 APM

### Log onto the VIDM/WS1 Portal Configuration Page

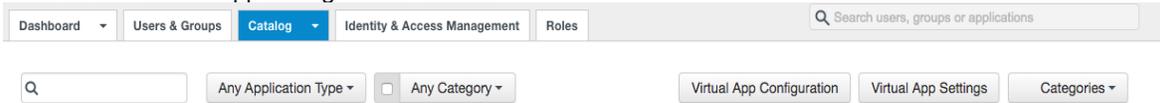
1. In a browser, login as an Admin to the VIDM/WS1 FQDN (in this example, <https://myws1-onprem.bd.f5.com>)



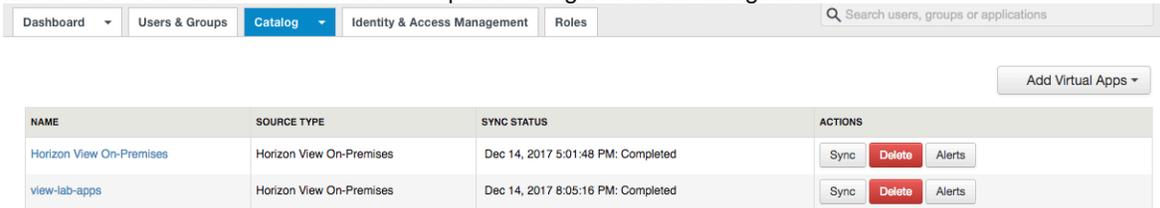
2. Select the down arrow next to Catalog and Select "Virtual Apps"



3. Click on the "Virtual App Configuration" button.



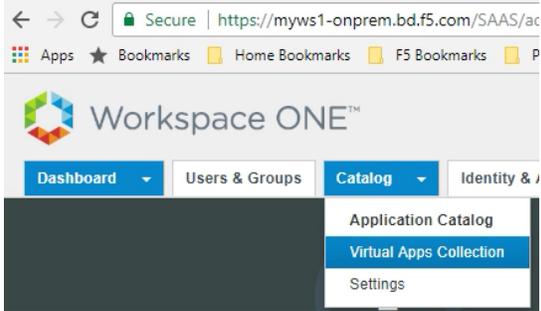
4. Ensure that a Horizon environment is setup and configured for the integration



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5. Select the down arrow next to Catalog and Select “Virtual Apps”



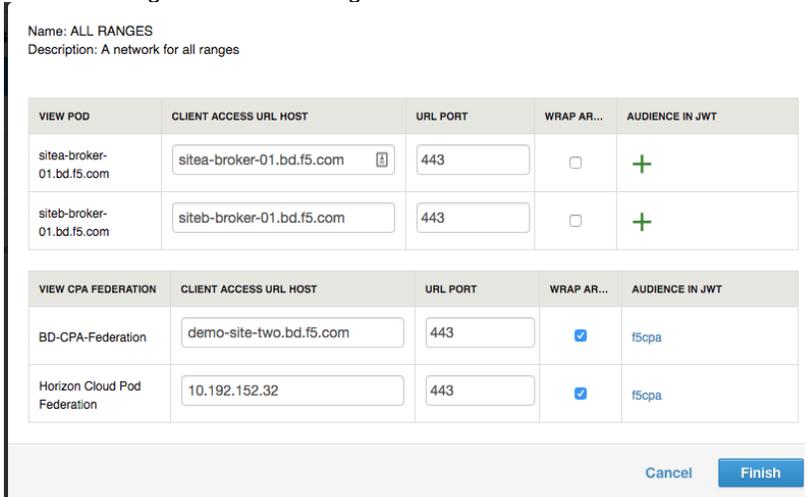
6. Click on the “Virtual App Settings” button.



7. Select the Network Settings Tab and Select the “All Ranges” link



8. In the All Ranges Network Setting



- a. Enable the checkbox for “Wrap Artifact in JWT” on the Horizon Environment that was configured in previous steps.
- b. Click the + under the “Audience in JWT” next to the checkbox and provide a unique name (our example is f5cpa)
- c. Click the Save Button.

Once Completed the configuration for VIDM/WS1 is now setup, you can now move to configuring the F5 APM.

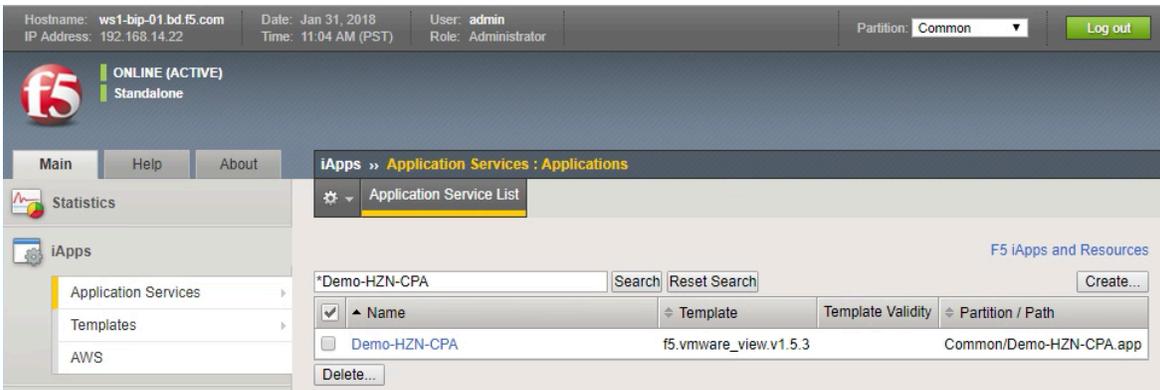
# F5 BIG-IP Configurations

## Disable Strict Updates on APM Configuration

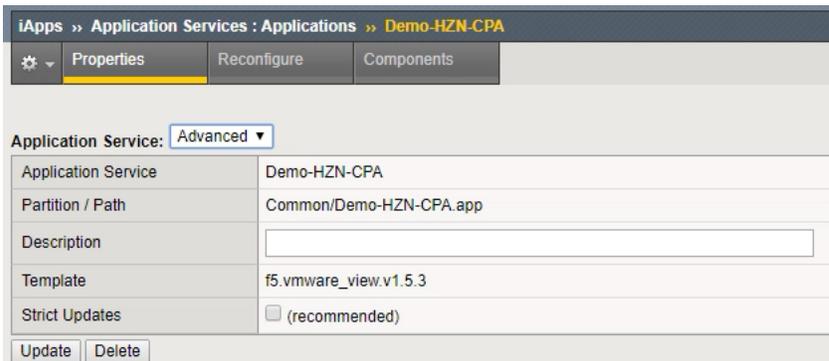
1. Login to your F5 BIG-IP Instance



2. Under the iAPPs Section → Application Services, select the iAPP Deployed for the Horizon APM Configuration



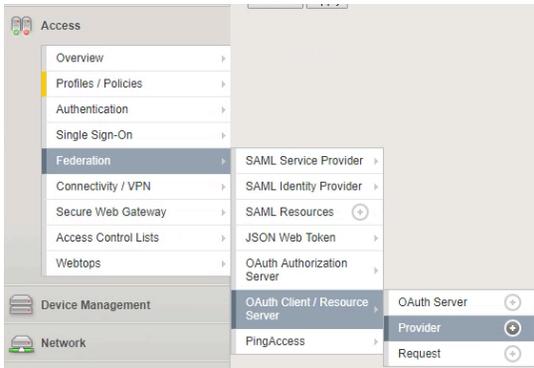
3. In the Properties Tab (Advanced) of your Deployed IAPP for Horizon APM



- a. Change the pull-down menu from **Basic** to **Advanced**.
- b. **Uncheck** the **Strict Updates** checkbox.
- c. Click the **Update** button.

## Create OAUTH Resources

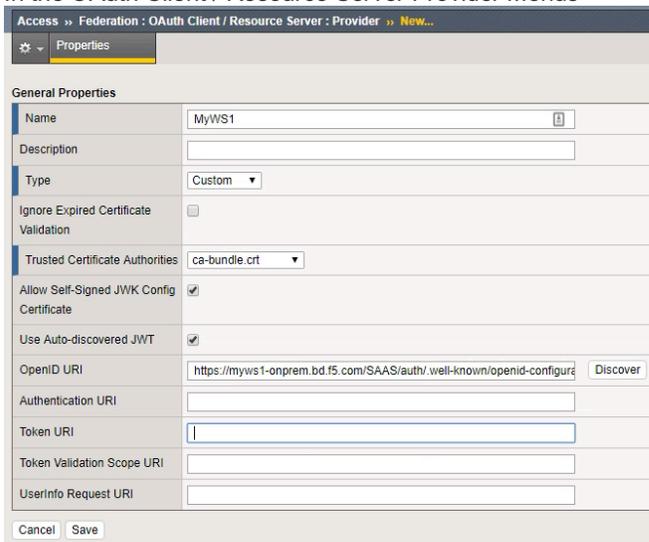
1. In the Access Menus go to Federation → OAuth Client / Resource Server → Provider



2. Click the Create Button

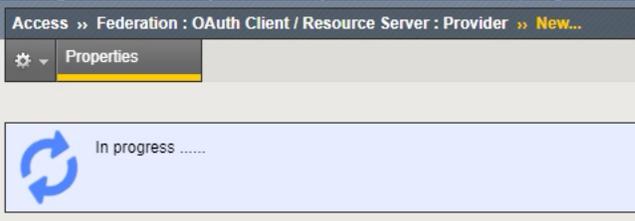


3. In the OAuth Client / Resource Server Provider Menus



- a. Enter a Unique Name
- b. Change type to **Custom**
- c. In the **OpenID URI** enter the following (replacing **<MyVIDMFQDN>** with your unique instance)  
<https://<MyVIDMFQDN>/SAAS/auth/.well-known/openid-configuration>
- d. Click the Discover Button

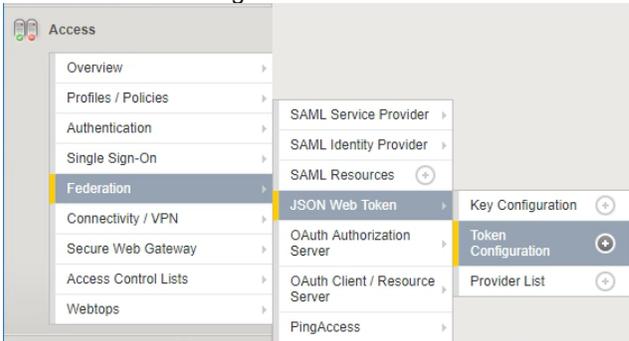
- During the Discovery Process you will see an “In progress .....” section this is expected behavior.



- If the Discovery is successful you will see that some of the previously empty areas are now populated with data and additional boxes have appeared. Scroll to the bottom and click the Save button to complete the configuration.

OpenID URI	<input type="text" value="https://myws1-onprem.bd.f5.com/SAAS/auth/.well-known/openid-configuration"/> <input type="button" value="Discover"/>	
	Last discovery time: 2018-01-31 11:40:04	
Authentication URI	<input type="text" value="https://myws1-onprem.bd.f5.com/SAAS/auth/oauth2/authorize"/>	
Token URI	<input type="text" value="https://myws1-onprem.bd.f5.com/SAAS/auth/oauth2/token"/>	
Token Validation Scope URI	<input type="text"/>	
Userinfo Request URI	<input type="text" value="https://myws1-onprem.bd.f5.com/SAAS/jersey/manager/api/userinfo"/>	
Issuer	<input type="text" value="https://myws1-onprem.bd.f5.com/SAAS/auth"/>	
Signing Algorithm	<b>Allowed</b> <input type="text" value="RS256"/>	<b>Blocked</b> <input type="text"/>
Key (JWK)	<b>Allowed</b> <input type="text" value="RSA:1516721347:undefined:undefined"/>	<b>Blocked</b> <input type="text"/>

- In the Access Menu go to Federation → JSON Web Token → Token Configuration



- There should be an auto-created Token Configuration due to the discovery in the previous section, select the auto-created Token that contains your VIDM FQDN in the Issuer.

Access » Federation : JSON Web Token : Token Configuration

SAML Service Provider | SAML Identity Provider | SAML Resources | **JSON Web Token** | OAuth Authorization Server | OAuth Client / Resource Server | PingAccess

Token Configurations (JWT)

<input checked="" type="checkbox"/>	Name	Auto Discovered	Issuer	Provider	Partition / Path
<input type="checkbox"/>	auto_jwt_MyWS1	true	https://myws1-onprem.bd.f5.com/SAAS/auth	MyWS1	Common

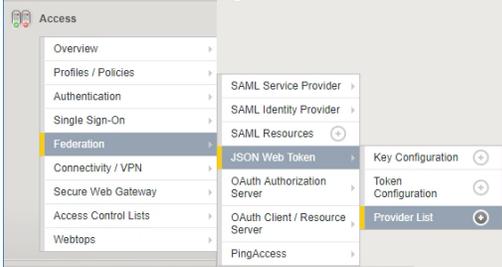
Delete

8. In the Token Configuration

The screenshot shows the configuration page for a JSON Web Token. The breadcrumb path is 'Access >> Federation : JSON Web Token : Token Configuration >> auto\_jwt\_MyWS1'. The 'Properties' tab is selected. Under 'General Properties', the 'Auto Discovered' checkbox is checked with the note 'The token is auto generated by OpenId discovery'. The 'Name' is 'auto\_jwt\_MyWS1'. The 'Issuer' is 'https://myws1-onprem.bd.f5.com/SAAS/auth'. The 'Use Provider List Settings' checkbox is checked. The 'Access Token Expires In' is set to '0' minutes. The 'Audience' field contains 'f5cpa' and has an 'Add' button next to it.

- a. Type the name of your Audience (Created previously in the VIDM Configurations section) and Click the Add button.
- b. Once the audience is added scroll to the bottom and click the save button.

9. In the Access Menus go to Federation → JSON Web Token → Provider List



10. Click the Create Button

The screenshot shows the 'Provider Lists' page. The breadcrumb path is 'Access >> Federation : JSON Web Token : Provider List'. The 'JSON Web Token' menu item is selected. Below the breadcrumb is a search bar and a 'Create' button. A table with columns 'Name' and 'Partition / Path' is visible below the search bar.

11. In the JSON Web Token Provider List

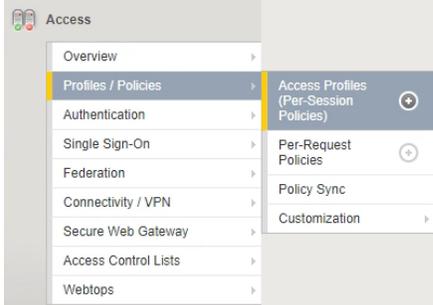
The screenshot shows the 'New...' form for creating a provider list. The breadcrumb path is 'Access >> Federation : JSON Web Token : Provider List >> New...'. The 'Properties' tab is selected. Under 'General Properties', the 'Name' field contains 'WS1-Provider'. The 'Access Token Expires In' is set to '0' minutes. The 'Provider' field contains '/Common/MyWS1' and has an 'Add' button next to it. At the bottom, there are 'Cancel' and 'Save' buttons.

- a. Enter a Unique Name
- b. In the Provider pull down menus Select the OAUTH Client / Resource Server Provider previously created and click the Add button.
- c. Click the Save button.

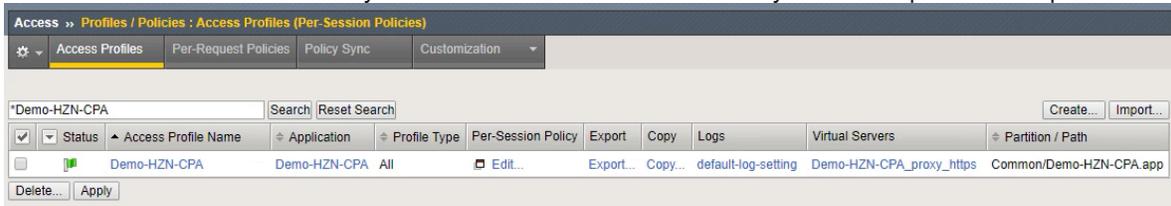
Once these Steps have been completed you can move forward to Modifying the Horizon APM Access Policy.

# Modify Horizon Access Policy

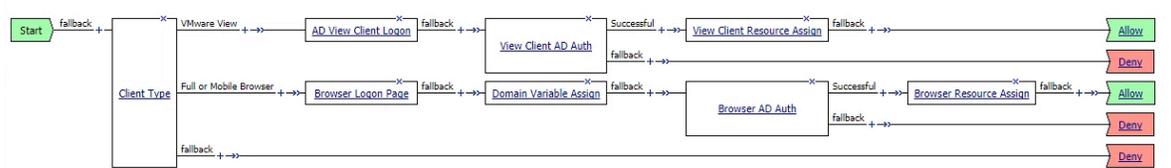
1. In the Access Menus go to Profiles / Polices → Access Profiles (Per Session Policies)



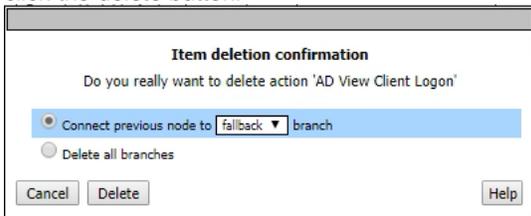
2. Click the Edit in Per-Session Policy under the Horizon APM Access Policy created as part of Prerequisites



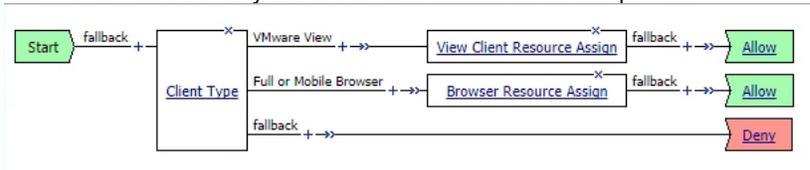
3. In Visual Policy Editor this is a typical Horizon iAPP Deployment, we will remove ALL of the policies except Client Type, View Client Resource Assign, and Browser Assign.



4. To delete the other objects, click on the X within the box (usually top right corner) a popup dialog for deletion like the one below will appear. Keep the default selection of “Connect Previous node to fallback branch” and click the delete button.



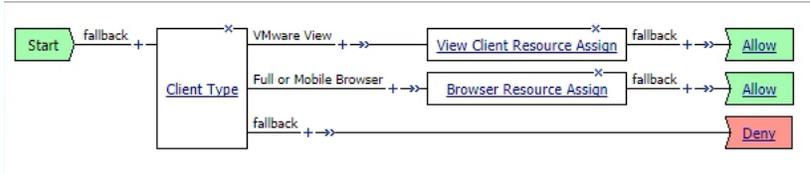
5. Once all of the objects except Client Type, View Client Resource Assign and Browser Resource Assign are deleted the Visual Policy Editor should look like the below picture.



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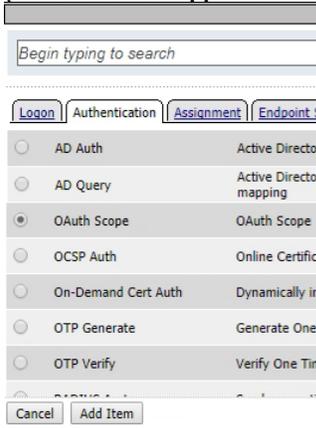
APM Proxy with VMware Workspace One

- Click on the + between VMware View Client Type and View Client Resource Assign to create an object between the two.



- Select OAUTH Scope from the Authentication tab and click the Add Item button.

(Picture was cropped to take up less space)



- In the OAUTH Scope

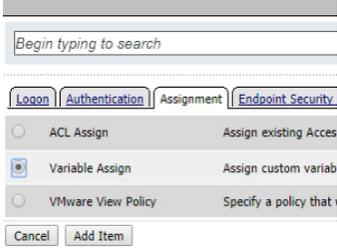


- Provide a Unique Name (Since on the View Client Path we put View Client OAuth Scope)
  - Change the Token Validation Mode to Internal.
  - Select the JWT Provider previously created in F5 Configurations.
  - Click the Save Button.
- The Updated VPE should look like the below picture. Click on the + between View Client OAuth Scope and View Client Resource Assign in the Successful line to create an object between the two.

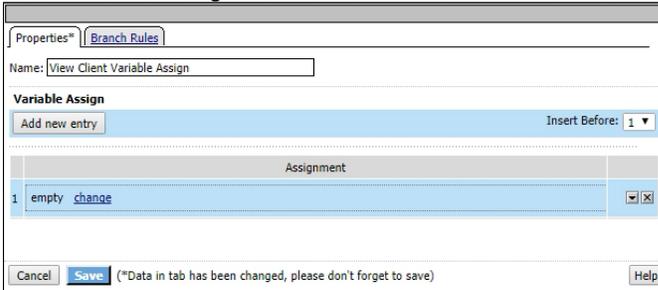


10. Select Variable Assign from the Assignment tab and click the Add Item button.

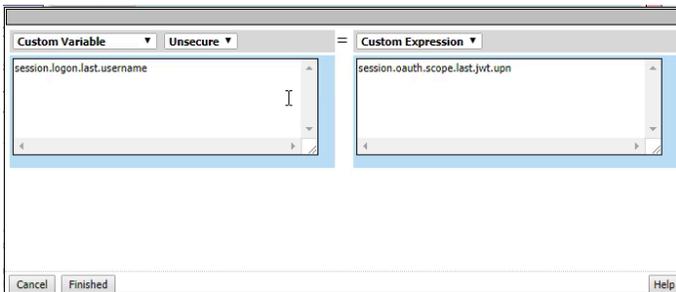
**(Picture was cropped to take up less space)**



11. In the Variable Assign

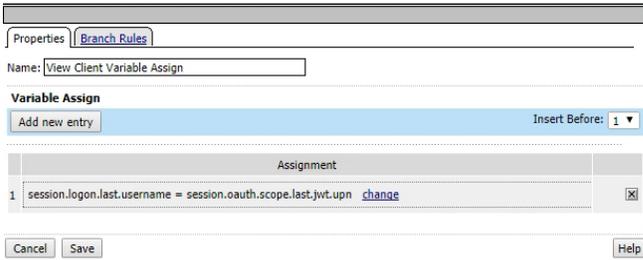


- a. Enter a Unique Name (Since on the View Client Path we put View Client Variable Assign)
- b. Click the “Add new entry” button
- c. Click the “change” link on line 1

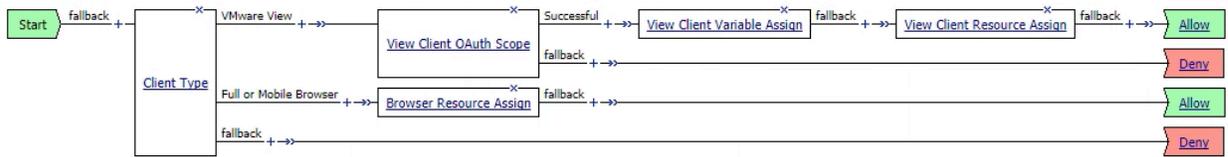


- d. in the left field enter “session.logon.last.username” (without quotes)
- e. in the right field enter “session.oauth.scope.last.jwt.upn” (without quotes)
- f. Click the Finished button.

12. Click the Save button

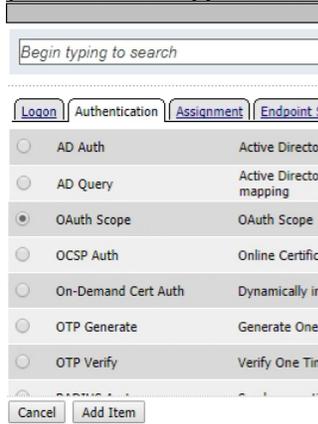


13. The Updated VPE should look like the below picture. Click on the + between Client Type on the Full or Mobile Browser line and Browser Resource Assign to create an object between the two.

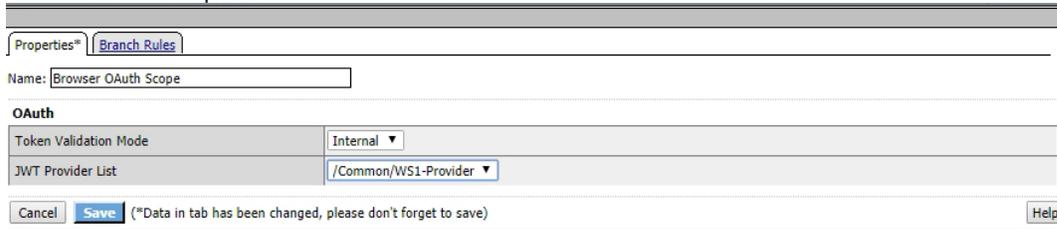


14. Select OAUTH Scope from the Authentication tab and click the Add Item button.

(Picture was cropped to take up less space)

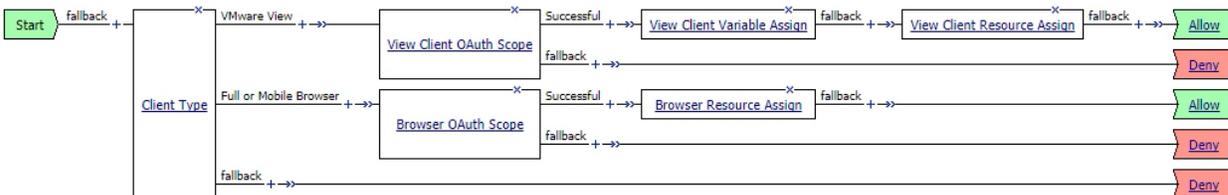


15. In the OAUTH Scope



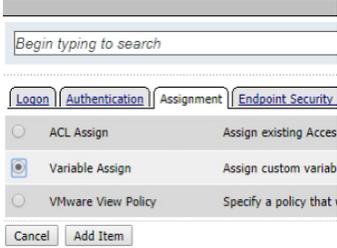
- a. Provide a Unique Name (Since on the Browser Path we put Browser OAuth Scope)
- b. Change the Token Validation Mode to Internal.
- c. Select the JWT Provider previously created in F5 Configurations.
- d. Click the Save Button.

16. The Updated VPE should look like the below picture. Click on the + between Browser OAuth Scope and Browser Resource Assign in the Successful line to create an object between the two.

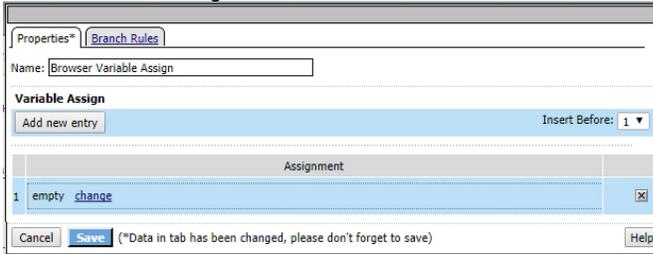


17. Select Variable Assign from the Assignment tab and click the Add Item button.

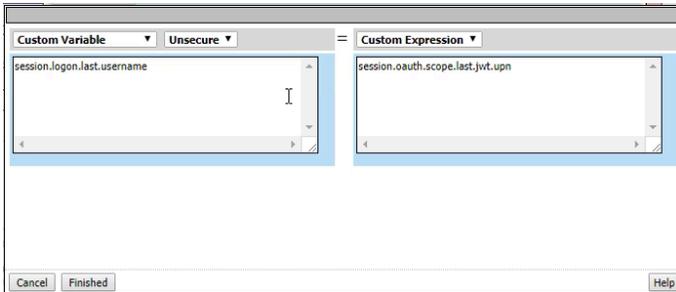
**(Picture was cropped to take up less space)**



18. In the Variable Assign

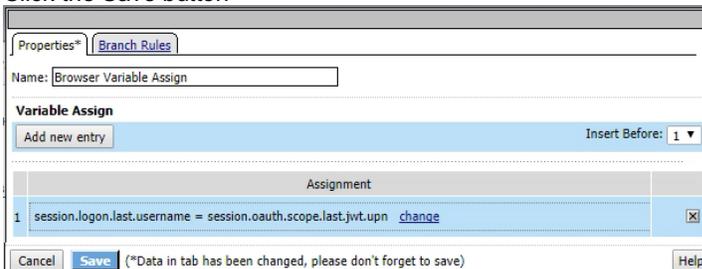


- a. Enter a Unique Name (Since on the Browser Path we put Browser Variable Assign)
- b. Click the “Add new entry” button
- c. Click the “change” link on line 1



- d. in the left field enter “session.logon.last.username” (without quotes)
- e. in the right field enter “session.oauth.scope.last.jwt.upn” (without quotes)
- f. Click the Finished button.

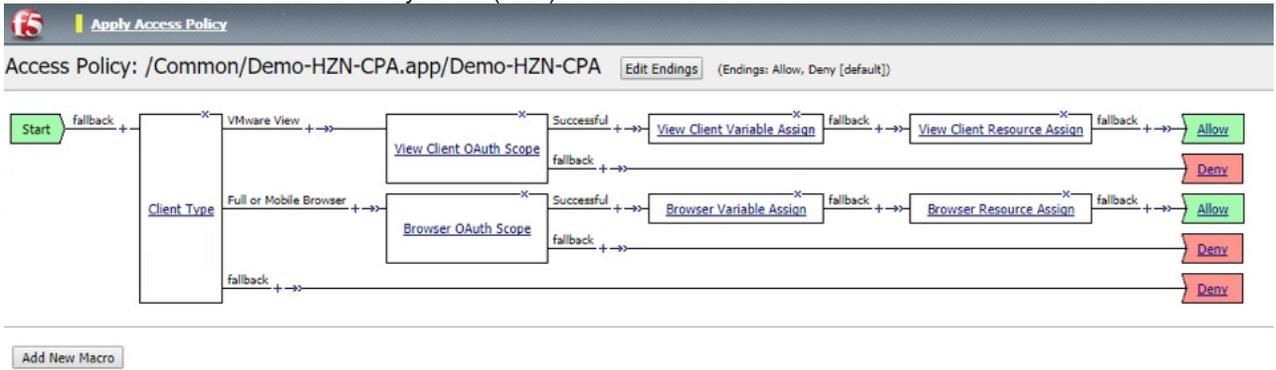
19. Click the Save button



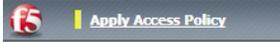
## INTEGRATION GUIDE

APM Proxy with VMware Workspace One

20. This is what the end state Visual Policy Editor (VPE) should look like.



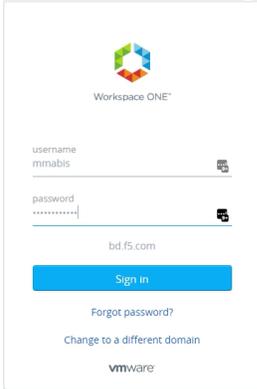
21. Once configuration is completed click on the “Apply Access Policy” link in the top left of the screen to save all of the changes and apply them.



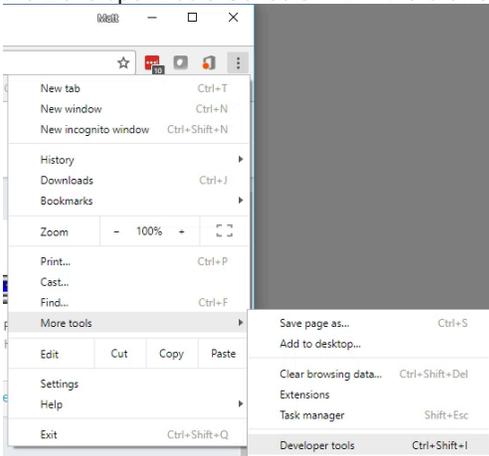
# Verifying JWT Token Functioning

Once fully configured there are ways to validate if a JWT token is being created and sent to the appropriate site. This validation will be done using Google Chrome as the browser.

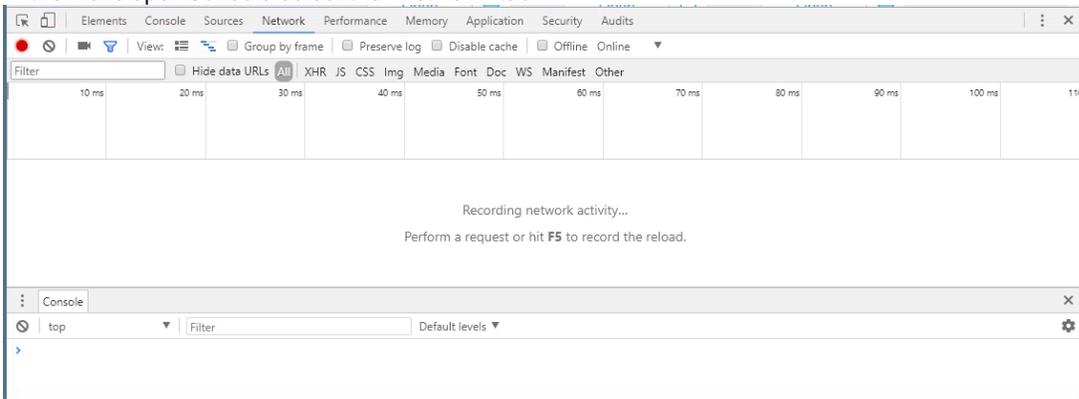
1. In VIDM/WS1 Portal login as a user with access to the horizon resources.



2. In the browser click the 3 Dots in the upper right-hand corner → More Tools → Developer Tools. This will open the Developer Tools Console within the browser window.

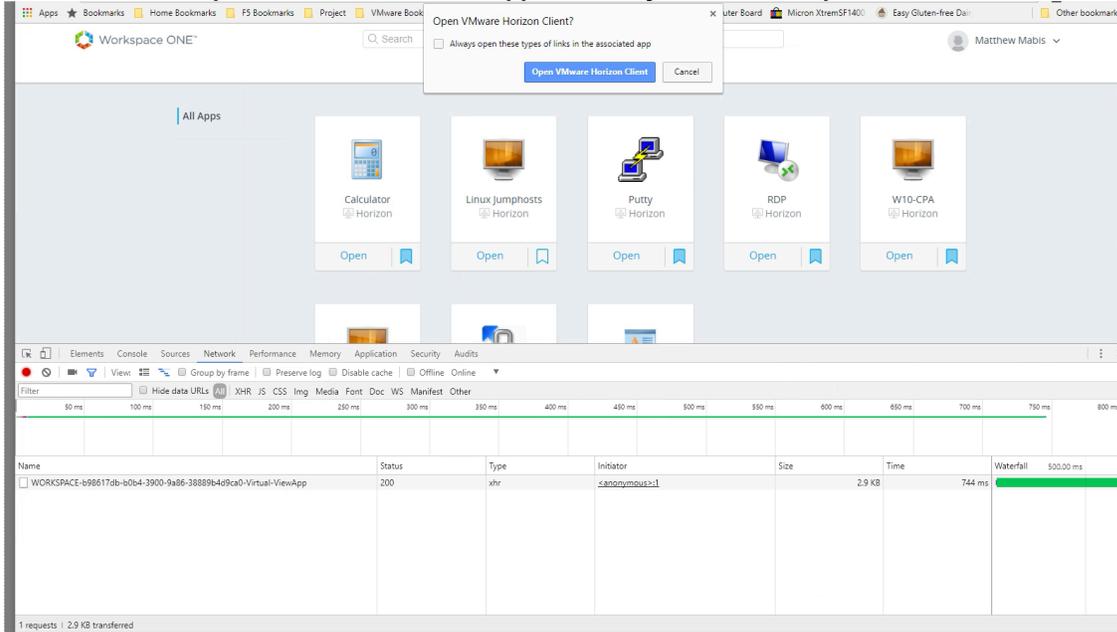


3. In the Developer Console select the "Network" tab



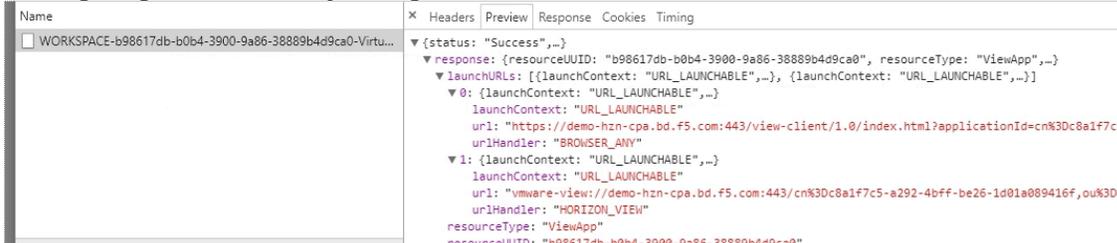
- In the Catalog Section of the Workspace One Portal select an Application or Desktop and click the “Open” field for that App or Desktop that will trigger the event to launch either the HTML5 or Native Client.

**Note in the Developer Console an item will appear usually named Workspace-\*\*\*\*\***



- Select the Object created in the previous section (Named Workspace-\*\*\*<Some Long GUID>\*\*\*).

**Note: that the url/uri string will have the FQDN of the horizon environment as per previous section “Configuring VMware Identity Manager”**



- In the Preview Tab of the developer console expand the “Response.”
  - Expand “launchURLs.”
  - Expand both the “0:” and “1:” sections to reveal the launch URLs.
- In the Launch URL Strings there will be a section called “SAMLart=” if the line looks like “SAMLart=JWT:” then VMware Identity Manger is wrapping the JWT token within the SAML artifact field for the F5 to Decrypt. If the “SAMLart=” field does not contain JWT: then the Horizon Environment that you are trying to access is not configured for JWT Wrapping as per previous section “Configuring VMware Identity Manager”



# Troubleshooting

If the following error or something like it is seen check your DNS Settings on your VIDM Servers to ensure they are pointing at the LTM VIP not the APM VIP, if they do the following errors have been seen.

