

# F5, Inc. Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version: F5 Distributed Cloud Console, April 2023 Release**

**Report Date: April 20, 2023**

**Product Description: A security, networking, and application management platform for deployment, secure, and operating of applications in a cloud-native environment**

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**Notes:**

**Evaluation Methods Used: Based on general product knowledge**

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes)

Standard/Guideline	Included In Report
	Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <ul style="list-style-type: none"> <li>• Images are using &lt;figcaption&gt; with a title, videos do not support text-based content</li> </ul> <p>Software:</p> <ul style="list-style-type: none"> <li>• Visualizations and Videos do not feaure text alternative</li> </ul> <p>Authoring Tool:</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Does Not Support</p> <p>Software: Does Not Support</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <ul style="list-style-type: none"> <li>• No prerecorded audio content is used</li> </ul> <p>Software:</p> <ul style="list-style-type: none"> <li>• No prerecorded audio content is used</li> </ul> <p>Authoring Tool:</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <ul style="list-style-type: none"> <li>• No synchronized media is used</li> </ul> <p>Software:</p> <ul style="list-style-type: none"> <li>• No synchronized media is used</li> </ul> <p>Authoring Tool:</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <ul style="list-style-type: none"> <li>• Uses proper &lt;h&gt; tags, missing other semantic tags like &lt;nav&gt;, &lt;side&gt; etc.</li> </ul> <p>Software:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>No &lt;h&gt; tags are used, missing semantic tags</li> </ul> Authoring Tool:
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Partially Supports Software: Authoring Tool: Does Not Support	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Not all elements (I.e. header) are in logical order</li> </ul> Software: Authoring Tool:
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Partially Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>No elements that rely on sensory characteristics only are used</li> </ul> Software: <ul style="list-style-type: none"> <li>Most visualizations rely on color only</li> <li>Graphs do not support any other way of conveying the information</li> </ul> Authoring Tool:
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Some element types are communicated with color only</li> </ul> Software: <ul style="list-style-type: none"> <li>Some status indicators and messages rely only on color</li> </ul> Authoring Tool:
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>No auto-playing audio is used</li> </ul> Software: <ul style="list-style-type: none"> <li>No auto-playing audio is used</li> </ul> Authoring Tool:
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Electronic Docs: Does Not Support Software: Partially Supports	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Focus state styling is missing</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Authoring Tool:	<ul style="list-style-type: none"> <li>Not all part of the content can be reached by keyboard</li> </ul> Software: <ul style="list-style-type: none"> <li>Some UI elements do not use proper interactive HTML tags</li> <li>Some elements can't be operated by keyboard only</li> </ul> Authoring Tool:
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Not all parts of the content can be reached by keyboard</li> </ul> Software: <ul style="list-style-type: none"> <li>Some parts of the content can't be reached by keyboard only</li> </ul> Authoring Tool:
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>No time-limited content is served</li> </ul> Software: <ul style="list-style-type: none"> <li>No time-limited content is served</li> </ul> Authoring Tool:
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool: Supports	Web: Electronic Docs: <ul style="list-style-type: none"> <li>No auto animating, moving or blinking content is served</li> </ul> Software: <ul style="list-style-type: none"> <li>No auto animating, moving or blinking content is present</li> <li>Auto-refresh control allows user control to turn it off or choose a suitable interval</li> </ul> Authoring Tool:
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to: Revised Section 508</p>	Web: Electronic Docs: Supports Software: Supports	Web: Electronic Docs: <ul style="list-style-type: none"> <li>No flashing or blinking content is served</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Authoring Tool:	Software: <ul style="list-style-type: none"> <li>No flashing or blinking content in large area of the screen is used</li> </ul> Authoring Tool:
<b>2.4.1 Bypass Blocks</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<b>2.4.2 Page Titled</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>2.4.3 Focus Order</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Not all parts of the content can be reached by keyboard only</li> </ul> Software: <ul style="list-style-type: none"> <li>Not all parts of the app can be reached by keyboard only</li> </ul> Authoring Tool:
<b>2.4.4 Link Purpose (In Context)</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Partially Supports Authoring Tool:	Web: Electronic Docs: Software: <ul style="list-style-type: none"> <li>Some links could be more descriptive</li> </ul> Authoring Tool:
<b>3.1.1 Language of Page</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Lang is set on &lt;html&gt; tag to English (the only supported language)</li> </ul> Software:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>Lang is set on &lt;html&gt; tag to English (the only supported language)</li> </ul> Authoring Tool:
<b>3.2.1 On Focus</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>3.2.2 On Input</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>3.3.1 Error Identification</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>No user input forms with possibility of error are used</li> </ul> Software: Authoring Tool:
<b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Search Input uses only a placeholder text</li> </ul> Software: <ul style="list-style-type: none"> <li>Some inputs, like Search, are used without a Label element</li> </ul> Authoring Tool:
<b>4.1.1 Parsing</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>There are duplicate IDs in the HTML markup</li> </ul> Software: <ul style="list-style-type: none"> <li>Non-standard Framework specific attributes used on HTML tags</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>There are cases of non-recommended HTML tags nesting</li> </ul> Authoring Tool:
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Partially Supports Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>When used, programmatic HTML UI elements use role attribute</li> </ul> Software: <ul style="list-style-type: none"> <li>Some HTML UI elements are created programmatically and do not have role attribute</li> </ul> Authoring Tool:

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports  Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>1.2.5 Audio Description (Prerecorded)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Supports Electronic Docs: Does Not Support Software: Not Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>1.4.3 Contrast (Minimum)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Partially Supports Electronic Docs: Partially Supports Software: Partially Supports	Web: Places exist in the web without good contrast between text and its background Electronic Docs: Places exist in the web without good contrast between text and its background



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Authoring Tool:	Software: Places exist in the web without good contrast between text and its background  Authoring Tool:
<b>1.4.4 Resize text</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>1.4.5 Images of Text</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports  Electronic Docs: Partially Supports  Software: Partially Supports  Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>2.4.5 Multiple Ways</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports  Electronic Docs: Supports Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<b>2.4.6 Headings and Labels</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>2.4.7 Focus Visible</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Does Not Support Authoring Tool:	Web: Need to improve focus state Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Authoring Tool:</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool:</p>	<p>Web: Some icons functionality is always consistent Electronic Docs: Authoring Tool:</p>
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>

**Table 3: Success Criteria, Level AAA**

Notes: Not Evaluated. The product has not been evaluated against AAA accessibility level

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Does Not Support	
302.3 Without Perception of Color	Does Not Support	
302.4 Without Hearing	Partially Support	
302.5 With Limited Hearing	Partially Support	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Does Not Support	
302.8 With Limited Reach and Strength	Does Not Support	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	

## Chapter 4: [Hardware](#)

Notes: Does Not Apply. The evaluated product is a SaaS software application.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	
502.2.2 No Disruption of Accessibility Features	Does Not Support	
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	
502.3.2 Modification of Object Information	Partially Supports	

Criteria	Conformance Level	Remarks and Explanations
502.3.3 Row, Column, and Headers	Partially Supports	
502.3.4 Values	Partially Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Partially Supports	
502.3.7 Hierarchical Relationships	Partially Supports	
502.3.8 Text	Partially Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Partially Supports	
502.3.11 Actions on Objects	Partially Supports	
502.3.12 Focus Cursor	Partially Supports	
502.3.13 Modification of Focus Cursor	Partially Supports	
502.3.14 Event Notification	Does Not Support	
502.4 Platform Accessibility Features	Partially Supports	
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	
503.3 Alternative User Interfaces	Not Applicable	
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does Not Support	
503.4.2 Audio Description Controls	Does Not Support	
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

## Legal Disclaimer (Company)

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