F5 Inc. Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: NGINX Management Suite API Connectivity Manager 1.4.0

Report Date: March 16, 2023

Product Description: NGINX Management Suite API Connectivity Manager (NMS ACM) enables customers to deliver secure, high-performance APIs wherever they are deployed – in the cloud, on-premises, or at the edge.

Contact Information: https://www.f5.com/company/contact/regional-offices#product-support

Notes:

The categories for WCAG conformance shall refer to the following product components:

- Web refers to the NGINX Management Suite API Connectivity Manager interactive dashboard (GUI)
- Electronic Docs refers to the NGINX Management Suite API Connectivity Manager documentation website https://docs.nginx.com/nginx-management-suite/acm/
- Software is not applicable

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Authoring Tools is not applicable

Evaluation Methods Used:

Testing is based on general product knowledge and manual testing using the ANDI Chrome extension and assistive technologies such as the operating system screen reader extensions.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

<table>
<thead>
<tr>
<th>Standard/Guideline</th>
<th>Included In Report</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web Content Accessibility Guidelines 2.0</td>
<td>Level A (Yes) Level AA (Yes) Level AAA (No)</td>
</tr>
<tr>
<td>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</td>
<td>(Yes)</td>
</tr>
</tbody>
</table>

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report
Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1.1 Non-text Content (Level A)</td>
<td>Web: Does not support Electronic Docs: Partially supports Software: Not Applicable Authoring Tool: Not Applicable</td>
<td>Web: Icons don’t have text alternative Electronic Docs: Not all non-text content has a text alternative</td>
</tr>
<tr>
<td>Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</td>
<td>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</td>
<td>Web: Not Applicable</td>
</tr>
<tr>
<td>Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.2.2 Captions (Prerecorded) (Level A)</td>
<td>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</td>
<td>Web: Not Applicable</td>
</tr>
<tr>
<td>Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.3.1 Info and Relationships (Level A)</td>
<td>Web: Partially supports Electronic Docs: Partially supports Software: Not Applicable Authoring Tool: Not</td>
<td>Web: column and row groups are not defined. Missing text labels on tables.</td>
</tr>
<tr>
<td>Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Notes:
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.3.2 Meaningful Sequence</strong> (Level A)</td>
<td>Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</td>
<td>Web: Statuses are only shown with colors in data tables without further information. Missing text labels.</td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>1.3.3 Sensory Characteristics</strong> (Level A)</td>
<td>Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</td>
<td>Web: Keyboard navigation doesn’t go in the proper order, so it can be difficult to navigate</td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>1.4.1 Use of Color</strong> (Level A)</td>
<td>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
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</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>1.4.2 Audio Control</strong> (Level A)</td>
<td>Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>2.1.1 Keyboard</strong> (Level A)</td>
<td>Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>2.1.2 No Keyboard Trap</strong> (Level A)</td>
<td>Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>2.2.1 Timing Adjustable</strong> (Level A)</td>
<td>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>2.2.2 Pause, Stop, Hide</strong> (Level A)</td>
<td>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>2.3.1 Three Flashes or Below Threshold</strong> (Level A)</td>
<td>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>2.4.1 Bypass Blocks</strong> (Level A)</td>
<td>Web: Does Not Support Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool: Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software) – Does not apply to non-web software</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs) – Does not apply to non-web docs</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>2.4.2 Page Titled</strong> (Level A)</td>
<td>Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revised Section 508</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Criteria Table

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td>Applicable</td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### 2.4.3 Focus Order (Level A)

- Also applies to: Revised Section 508
  - 501 (Web)(Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

| Web: Does Not Support Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable |

- Web: Proper tab order is missing frequently

#### 2.4.4 Link Purpose (In Context) (Level A)

- Also applies to: Revised Section 508
  - 501 (Web)(Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

| Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable |

#### 3.1.1 Language of Page (Level A)

- Also applies to: Revised Section 508
  - 501 (Web)(Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

| Web: Does Not Support Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable |

- Web: There is no information about the page language

#### 3.2.1 On Focus (Level A)

- Also applies to: Revised Section 508
  - 501 (Web)(Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

| Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable |

#### 3.2.2 On Input (Level A)

- Also applies to: Revised Section 508
  - 501 (Web)(Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

| Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable |

#### 3.3.1 Error Identification (Level A)

- Also applies to: Revised Section 508
  - 501 (Web)(Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

| Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable |

#### 3.3.2 Labels or Instructions (Level A)

- Also applies to: Revised Section 508
  - 501 (Web)(Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

| Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable |

#### 4.1.1 Parsing (Level A)

- Also applies to: Revised Section 508
  - 501 (Web)(Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

| Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable |

#### 4.1.2 Name, Role, Value (Level A)

- Also applies to: Revised Section 508
  - 501 (Web)(Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

| Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable |

### Table 2: Success Criteria, Level AA

Notes:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.2.4 Captions (Live) (Level AA)</td>
<td>Web: Not Applicable Electronic Docs: Not</td>
<td></td>
</tr>
</tbody>
</table>

Page 7 of 14
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
</table>
| Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Applicable  
Software: Not Applicable  
Authoring Tool: Not Applicable | |
| **1.2.5 Audio Description (Prerecorded) (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Not Applicable  
Electronic Docs: Not Applicable  
Authoring Tool: Not Applicable | Web: Some text colors don’t meet minimum contrast requirement |
| **1.3.3 Contrast (Minimum) (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Partially Supports  
Electronic Docs: Supports  
Software: Not Applicable  
Authoring Tool: Not Applicable | |
| **1.4.2 Resize text (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Supports  
Electronic Docs: Supports  
Software: Not Applicable  
Authoring Tool: Not Applicable | Using browser zoom functionality |
| **1.4.5 Images of Text (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Supports  
Electronic Docs: Supports  
Software: Not Applicable  
Authoring Tool: Not Applicable | |
| **2.4.5 Multiple Ways (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool) | Web: Supports  
Electronic Docs: Supports  
Authoring Tool: Not Applicable | |
| **2.4.6 Headings and Labels (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Partially Supports  
Electronic Docs: Supports  
Software: Not Applicable  
Authoring Tool: Not Applicable | Web: Some headings are out of order |
| **2.4.7 Focus Visible (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Partially Supports  
Electronic Docs: Supports  
Authoring Tool: Not Applicable | Web: Some pages are difficult to find the focus indicator when using the keyboard |
| **3.1.2 Language of Parts (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Does Not Support  
Electronic Docs: Does Not Support  
Software: Not Applicable  
Authoring Tool: Not Applicable | Web: Content is not multi-language  
Electronic Docs: Content is not multi-language |
| **3.2.3 Consistent Navigation (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Supports  
Electronic Docs: Supports  
Authoring Tool: Not Applicable | |
| **3.2.4 Consistent Identification (Level AA)**  
Also applies to:  
Revised Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Partially Supports  
Electronic Docs: Supports  
Authoring Tool: Not Applicable | |
| **3.3.3 Error Suggestion (Level AA)** | Web: Supports | |
Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Chapter 4: Hardware

Notes: Not Applicable – the product does not have a hardware component

Chapter 5: Software

Notes:
### Chapter 6: Support Documentation and Services

**Notes:**

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>602.1 Scope</td>
<td>Heading cell – no response required</td>
<td>Heading cell – no response required</td>
</tr>
<tr>
<td>602 Support Documentation</td>
<td>Heading cell – no response required</td>
<td>Heading cell – no response required</td>
</tr>
<tr>
<td>602.2 Accessibility and Compatibility Features</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>602.3 Electronic Support Documentation</td>
<td>See WCAG 2.x section</td>
<td>See information in WCAG 2.x section</td>
</tr>
<tr>
<td>Not Applicable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not Applicable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Does Not Support</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Does Not Support</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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