

F5 Networks Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: F5 BIP-IP APM and AGC

Report Date: 05 February 2021

Product Description: BIG-IP Software v15.x and AGC 6.0

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Notes:

- In addition to APM and AGC functionality this review takes common BIG-IP configuration elements into account.
- Legacy ICT exemptions exist for much of the TMUI (GUI) which, pursuant to E202.2, has not been altered on or after January 18, 2018.
- The categories for WCAG conformance shall refer to the follow product components:
 - Web refers to TMUI (GUI) and AGC
 - Electronic Docs refers to the [AskF5 BIG-IP APM 15.1.2 Knowledge Center](#) and [AGC 6.0](#) resources
 - Software refers to TMSH (CLI)
 - Authoring Tool is always 'Not Applicable'

- At the time of this report, COVID-19 restrictions have limited evaluation of hardware criteria.

Evaluation Methods Used:

- Testing is based on general product knowledge
- Similar to previously evaluated product version

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Use of `name` and `role` for non-text user input content is not consistent. • Not all status icons have a text alternative. <p>Electronic Docs:</p> <ul style="list-style-type: none"> • Not all non-text content has a text alternative. • Some alternative text does not serve the equivalent purpose of non-text content. <p>Software: Authoring Tool:</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: <ul style="list-style-type: none"> Presentation structure is communicated through CSS classes instead of standard markup or roles. Software: Authoring Tool:</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • [APM]Some functionalities (e.g., primary navigation) cannot be reached with keyboard interaction alone • [AGC] fully supports <p>Electronic Docs:</p> <ul style="list-style-type: none"> • No functionality is reachable through tab targeting. <p>Software: Authoring Tool:</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • [APM]Full functionality is not reachable through keyboard, creating a site-wide “trap”. • [AGC] No Trap found. <p>Electronic Docs: Software: Authoring Tool:</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Idle session logout time can be changed but not disabled. • Update time for some analytics are not adjustable. <p>Electronic Docs: Software: Authoring Tool:</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Some auto-updating information cannot be paused, stopped, or hidden. <p>Electronic Docs: Software: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Authoring Tool:</p>
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Meaningful description about page is not available <p>Electronic Docs: Software: Authoring Tool:</p>
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs:</p> <ul style="list-style-type: none"> • Tab targeting is not functional. <p>Software: Authoring Tool:</p>
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Does Not Support Electronic Docs: Does Not Support Software: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There does not appear to be any indication of human readable language

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: Not Applicable	for pages. Electronic Docs: <ul style="list-style-type: none"> • There does not appear to be any indication of human readable language for pages. Software: Authoring Tool:
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Web: <ul style="list-style-type: none"> • Additional instructions provided by online knowledge base articles. Electronic Docs: Software: Authoring Tool:
4.1.1 Parsing (Level A) Also applies to:	Web: Partially Supports Electronic Docs: Supports	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Not Applicable Authoring Tool: Not Applicable	Software: Authoring Tool:
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: <ul style="list-style-type: none"> Multiple link formats makes programmatic determination more difficult. Software: Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508	Web: Partially Supports Electronic Docs: Partially Supports Software: Supports	Web: For APM Pages <ul style="list-style-type: none"> Top system information banner does

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Authoring Tool: Not Applicable	not meet minimum contrast. <ul style="list-style-type: none"> Multiple common navigational elements do not meet minimum contrast. AGC: Minimum Contrasts matches Electronic Docs: For APM Pages <ul style="list-style-type: none"> Site-wide navigation does not meet minimum contrast in several cases. Software: Authoring Tool:
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: <ul style="list-style-type: none"> Using browser zoom functionality. Electronic Docs: <ul style="list-style-type: none"> Using browser zoom functionality. Software: Authoring Tool:
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Authoring Tool:
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> Focus highlight is missing from some controls. <p>Electronic Docs: Software: Authoring Tool:</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does Not Support Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Authoring Tool:</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Partially Supports Electronic Docs: Supports Authoring Tool: Not Applicable</p>	<p>Web: . Electronic Docs: Authoring Tool:</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: Partially Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: . Electronic Docs: Software: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:

Criteria	Conformance Level	Remarks and Explanations
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Partially Supports	Web: <ul style="list-style-type: none"> • Context-sensitive help is available in some situations.
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Evaluated	
302.2 With Limited Vision	Not Evaluated	
302.3 Without Perception of Color	Not Evaluated	
302.4 Without Hearing	Not Evaluated	
302.5 With Limited Hearing	Not Evaluated	
302.6 Without Speech	Not Evaluated	
302.7 With Limited Manipulation	Not Evaluated	
302.8 With Limited Reach and Strength	Not Evaluated	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Evaluated	

Chapter 4: [Hardware](#)

Notes:

- This section targets the iSeries hardware only. Potential GUI and CLI workarounds are not factored into the success criteria, unless specifically stated.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Does Not Support	
402.2.2 Transactional Outputs	Does Not Support	
402.2.3 Speech Delivery Type and Coordination	Does Not Support	

Criteria	Conformance Level	Remarks and Explanations
402.2.4 User Control	Does Not Support	
402.2.5 Braille Instructions	Does Not Support	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Supports	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Evaluated	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Does Not Support	iSeries LCD does not provide tactilely discernible controls. Previous generation hardware supports tactilely discernible controls.
407.3.2 Alphabetic Keys	Not Applicable	Alphabetic keys are not provided on the hardware display. External connected input devices may support.
407.3.3 Numeric Keys	Not Applicable	Numeric keys are not provided on the hardware display. External connected input devices may support.
407.4 Key Repeat	Not Evaluated	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.1.1 Vertical Plane for Side Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.1.2 Vertical Plane for Forward Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.2 Side Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.2.1 Unobstructed Side Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.2.2 Obstructed Side Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.3 Forward Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.3.1 Unobstructed Forward Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.3.2 Obstructed Forward Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Evaluated	Reach height and depth restrictions differ based on customer installation.
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	
408.3 Flashing	Supports	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Does Not Support	Status indicators are not discernible by touch or sound.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Partially Supports	Some hardware status lights do not have a

Criteria	Conformance Level	Remarks and Explanations
		software display equivalent.
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially Supports	
502.2.2 No Disruption of Accessibility Features	Partially Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	CLI only
502.3.2 Modification of Object Information	Partially Supports	CLI only
502.3.3 Row, Column, and Headers	Partially Supports	CLI only
502.3.4 Values	Partially Supports	CLI only
502.3.5 Modification of Values	Partially Supports	CLI only
502.3.6 Label Relationships	Partially Supports	CLI only
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Partially Supports	CLI only
502.3.10 List of Actions	Partially Supports	CLI only
502.3.11 Actions on Objects	Partially Supports	CLI only
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Does Not Support	
502.3.14 Event Notification	Partially Supports	
502.4 Platform Accessibility Features	Partially Supports	CLI only
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	User preferences of color, contrast, font type, font size, and focus cursor are available through browser (for GUI) or terminal (for CLI) client.
503.3 Alternative User Interfaces	Partially Supports	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Evaluated	
603.3 Accommodation of Communication Needs	Not Evaluated	

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