



THE WORLD RUNS BETTER WITH F5



## F5 Professional Services iRules® OnDemand

### Achieve More

With iRules® OnDemand, F5 Professional Consultants will develop for you a custom iRule targeted to solve your unique business goals and objectives. F5 Consultants have extensive knowledge of F5 products to develop creative and compatible solutions that address your specific business requirements. Let F5 Professional Services take your F5 product investment to the next level with “outside the box” customized iRule development.

### iRules – What are they?

iRules are based on TCL (Tool Command Language), an industry standard language that has been extended to include specific network and application-layer control capabilities. The iRules language is an event-based programming language which provides a specialized set of control commands for managing sessions, content and bi-directional application flows. In addition, every function provided by the BIG-IP system, such as SSL encryption, compression, rewriting, connection management, and other services, can be controlled via the iRules language. This allows organizations to selectively target and dynamically change any feature according to network, traffic, and even device conditions. Learn more about the power of iRules by visiting [devcentral.f5.com](http://devcentral.f5.com).

### Key Features

#### Fast Turnaround



Because the iRules OnDemand service is designed to address short iRule development needs, we are able to turn around mutually agreed-upon requests generally within one business day.

#### Expertise



All of our Professional Services Consultants have completed F5 certification courses and have real-world experience optimizing our products with iRules.

#### Convenience



A simple iRules OnDemand Request web form will get your request in queue and in front of our experts.

#### Improved ROI



Optimization of F5 products and the applications they support can dramatically decrease your ongoing operation and maintenance costs.

## Service Details

- ▶ iRules OnDemand is designed to provide short scripting services, with a minimum of 2 billable hours and a maximum of 4 billable hours.
- ▶ Upon submission of the request form, a Professional Consultant will contact you within 1 business day to confirm your request details, obtain any necessary technical documentation (such as configurations, network diagrams) and billing information.
- ▶ Upon receipt of all requested documentation and mutual agreement of the request details, our Professional Consultant will begin iRule development.
- ▶ Upon delivery of the requested iRule, payment is due immediately. Credit Cards (Visa, Mastercharge and American Express) are the only accepted methods of payment at this time.
- ▶ Our Professional Consultants will employ commercially reasonable efforts to ensure that all scripting requests fit within a 2-4 hour level of effort.
- ▶ Requests outside of the 2-4 hour level of effort scope will be referred to Professional Services Sales to create an accurate and detailed Scope of Work (SOW) estimate for the iRule development request.
- ▶ Hours of operation are Monday through Friday, 9am – 6pm PST (excluding US Holidays).

Call your Authorized F5 Sales Representative for more details or email us directly at [consultingsales@f5.com](mailto:consultingsales@f5.com).

**Terms and conditions:** *This service is available in North America only and requires F5 Standard, Premium or Premium Plus Service contract on the device where the iRule will be implemented. No other services (reports, design reviews, configuration, etc) are provided with this service. Any additional services may be covered by the monthly onsite resource. To obtain a copy of the iRules® OnDemand complete Terms and Conditions, please contact us directly at [consultingsales@f5.com](mailto:consultingsales@f5.com).*



**F5 Networks, Inc.  
Corporate Headquarters**

401 Elliott Avenue West  
Seattle, WA 98119  
(206) 272-5555 Voice  
(888) 88BIGIP Toll-free  
(206) 272-5556 Fax  
[www.f5.com](http://www.f5.com)  
[info@f5.com](mailto:info@f5.com)

**F5 Networks  
Asia-Pacific**

+65-6533-6103 Voice  
+65-6533-6106 Fax  
[info.asia@f5.com](mailto:info.asia@f5.com)

**F5 Networks Ltd.  
Europe/Middle-East/Africa**

+44 (0) 1932 582 000 Voice  
+44 (0) 1932 582 001 Fax  
[emeainfo@f5.com](mailto:emeainfo@f5.com)

**F5 Networks  
Japan K.K.**

+81-3-5114-3200 Voice  
+81-3-5114-3201 Fax  
[info@f5networks.co.jp](mailto:info@f5networks.co.jp)