



FOUR HOUR RMA AVAILABILITY AREA – EMEA

4-Hour Expedited RMA

For business critical hardware, F5 offers customers within a certain radius of an Authorized RMA Depot the option to upgrade their existing Standard, Premium or Premium Plus maintenance contract's RMA service level agreements (SLAs) to 4-Hour service in the EMEA region. Alternative options are available for Customers whose F5 products are outside this range.

For complete details of this program, please contact your F5 Professional Services contact for additional information. Please refer to the matrix below for current, authorized EMEA RMA depots.

Country	City	Country	City
Austria	Linz	Portugal	Lisbon
Belgium	Brussels	Russia	Moscow
Finland	Helsinki	Spain	Madrid
France	Marseille	Sweden	Gothenburg
	Paris		Stockholm
	Toulouse	United Kingdom	Bristol, England
Germany	Berlin		Leeds, England
	Dusseldorf		London, England
	Hamburg		Livingston, Scotland
	Stuttgart	Gibraltar	Gibraltar
Ireland	Dublin	Switzerland	Zurich
Italy	Milan	South Africa	Johannesburg
	Naples	Israel	Tel Aviv
	Rome	KSA	Riyadh
Malta	Marsa	UAE	Dubai
Netherlands	Amsterdam		