

Security Vulnerabilities in F5 Products and Services

The F5 security vulnerability response policy is described in <u>SOL4602</u>: <u>Overview of the F5</u> <u>security vulnerability response policy</u> which is located in our <u>AskF5 Knowledge Base</u>. We ask you to report security issues using one of the following options:

- 1. Report security issues directly to our <u>customer support</u> team. Please be sure to emphasize that you are reporting a security issue. If appropriate, the <u>customer support</u> team will generate a support case and escalate to the appropriate team at F5.
- 2. Send email to F5sirt @f5.com. Please include the name of the F5 product or service, version, detailed description of vulnerability, detailed description on how to exploit the vulnerability, and any other relevant information so we may quickly and efficiently resolve the issue. This mailing list is not intended for technical assistance or feature requests. If appropriate, we will generate a support case and escalate to the appropriate team at F5. We will respond to all valid emails.